

# Transform the Norm: Seven Steps for Developing Effective Positive Norms Campaigns

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the

**MONTANA INSTITUTE**

Growing the Positive in Ourselves and Our Communities

[MONTANAINSTITUTE.COM](https://MONTANAINSTITUTE.COM)

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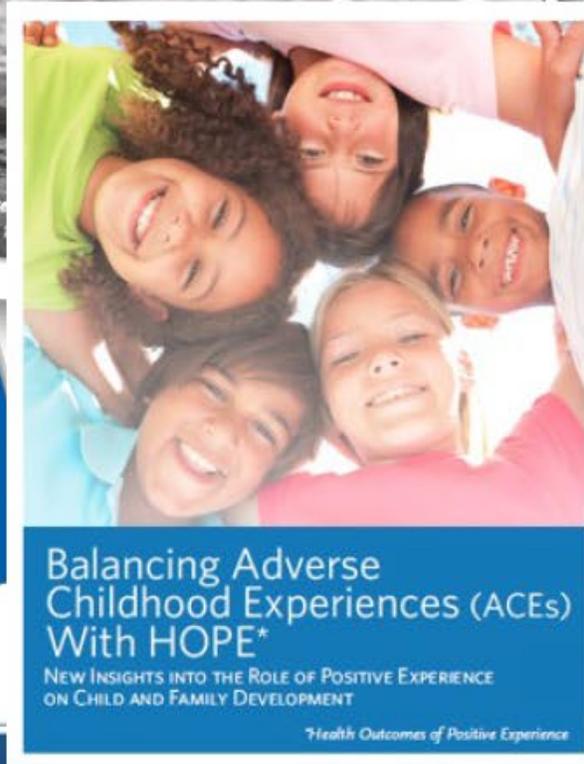
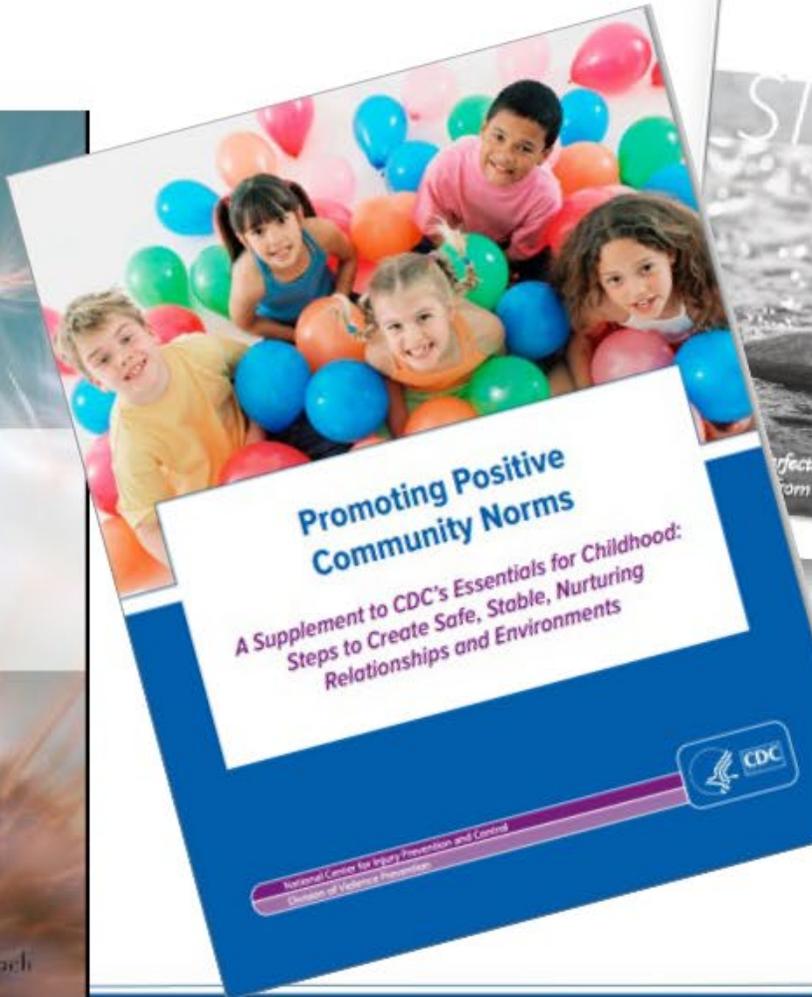
Thank you so much for helping us ensure the consistency and accuracy of our materials and for making sure we stay connected to our work.

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# Objectives of this Workshop

- Spirit:** Experience the energy of the Science of the Positive Framework;
- Science:** Explore the Seven Steps of Positive Community Norms;
- Action:** Brainstorm ways we can integrate these ideas into our work;
- Return:** Reflect on ways to apply ideas both personally and professionally.

[www.MontanaInstitute.com](http://www.MontanaInstitute.com)





# Effective transformational leaders start with **SPIRIT.**

- Linkenbach, 2010



# The Science of the Positive Framework



# What is the Science of the Positive?

The Science of the Positive is the study of how positive factors impact culture and experience.

The focus is on how to measure and grow the positive, and is based upon the core assumption that the positive is real and is worth growing – in ourselves, our families, our workplaces and our communities.



science:positive

the  
BIGNEXT

# THE SCIENCE OF THE POSITIVE FRAMEWORK



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# A Core Assumption



Linkenbach, J. (2007). The Seven Core Principles of the Science of the Positive Workbook: A publication of The Montana Institute, LLC.

# A Core Assumption?

Def: The deep central, core of all beliefs. The root of all assumptions, perceptions, values, worldviews and identities...

Linkenbach, J. (2010) *Introducing The Science of the Positive*.





# Core Assumption of The Science of the Positive:

The **POSITIVE** exists,  
it is real, and is  
worth growing

Linkenbach, J. (2007, 2018). The Science of the Positive: The Seven Core Principles Workbook: A Publication of The Montana Institute, LLC.





# The Cycle of Transformation



# Science of the Positive

## Cycle of Transformation



Linkenbach, 2015



# Guiding Questions

## Spirit

What will be the spirit of our work?

## Science

How will we approach the science?

## Action

What will be our actions?

## Return

What returns will we seek?



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# What will be the “**spirit**” of our work?



Montana Meth Project. Billings Gazette Newspaper. 2009



**strength in numbers**

72% of ETHS students choose healthy options other than drinking when they're with their friends.

**SUPPORT YOUR FRIENDS' HEALTHY CHOICES!**

**Make a pact ahead of time not to drink.  
Leave parties together if there's drinking.  
Stand your ground— together.**

©2001 Drug Foundation, Inc. All Rights Reserved. 2016 ETHS students helped. Funded by the Promote Community Foundation, Riley Club, All-Phase Pharmacy and Tobacco Retailer Fund.

Evanston Township High School, Evanston, Illinois, 2001

# What will be the “Context” of our work?



Montana Meth Project. Billings Gazette Newspaper. 2009

**strength in numbers**

72% of ETHS students choose healthy options other than drinking when they're with their friends.

**Make a pact ahead of time not to drink.  
Leave parties together if there's drinking.  
Stand your ground— together.**

©2001 Drug Prevention and Education, 2010. "The Strength in Numbers" created by the Promote Community Foundation, Riley Club, Illinois, Pennsylvania and Tobacco Settlement Fund.

Evanston Township High School, Evanston, Illinois, 2001



science positive

**Spirit**

**Science**

**Action**

**Return**

[www.whitewatercoalition.org](http://www.whitewatercoalition.org)



**THANK YOU PARENTS!**  
BECAUSE OF YOU,

**93%**  
OF ST. CHARLES  
STUDENTS

**DO NOT  
DRINK**

IN A TYPICAL  
MONTH



New Business:

- New Data
- Pilot Test Billboard
- Strategic Planning
- Grant Funding Opportunities
- Upcoming Training Opportunities

Next Meeting Date? \_\_\_\_\_

# Coalition

Mission: To empower our youth to make positive choices and be alcohol, tobacco and drug free.

## AGENDA

1. Call to order
2. Agenda approval
3. Financial report

## SPIRIT-

- Introductions- What is your one true joy?
- Video- "Embrace Life"

## SCIENCE-

- New Data
- Pilot Test Billboard

## ACTION-

- Policy Progress
- Finalize Communication Plan
- Strategic Planning
- Grant Funding Opportunities

## RETURN-

- Event Review
- Upcoming Training Opportunities
- Next Meeting Date? \_\_\_\_\_

Spirit

Science

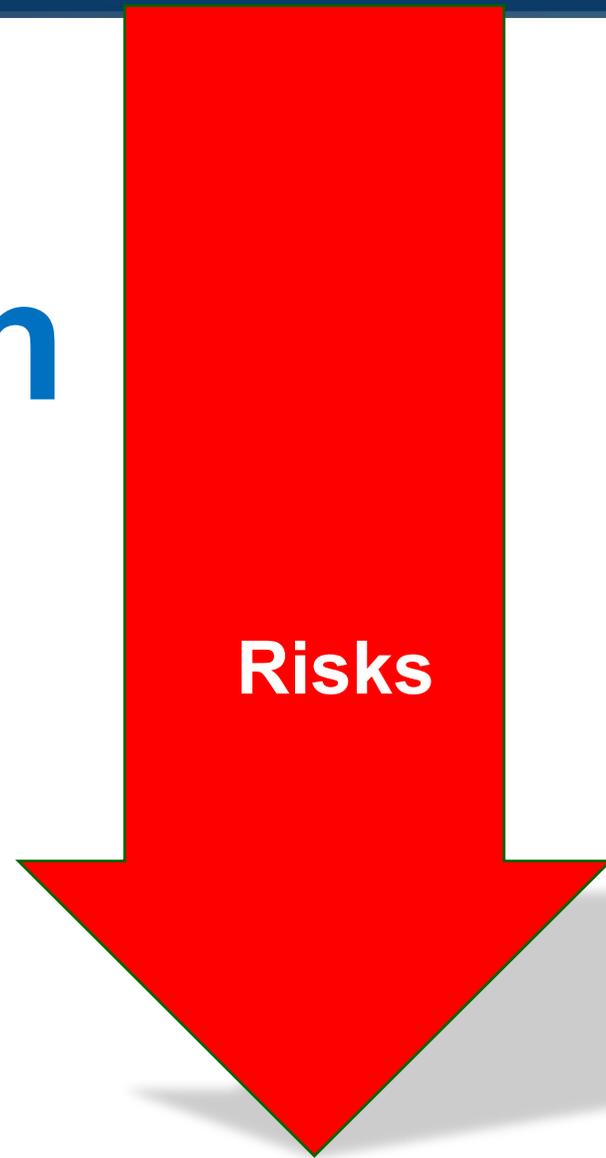
Action

Return

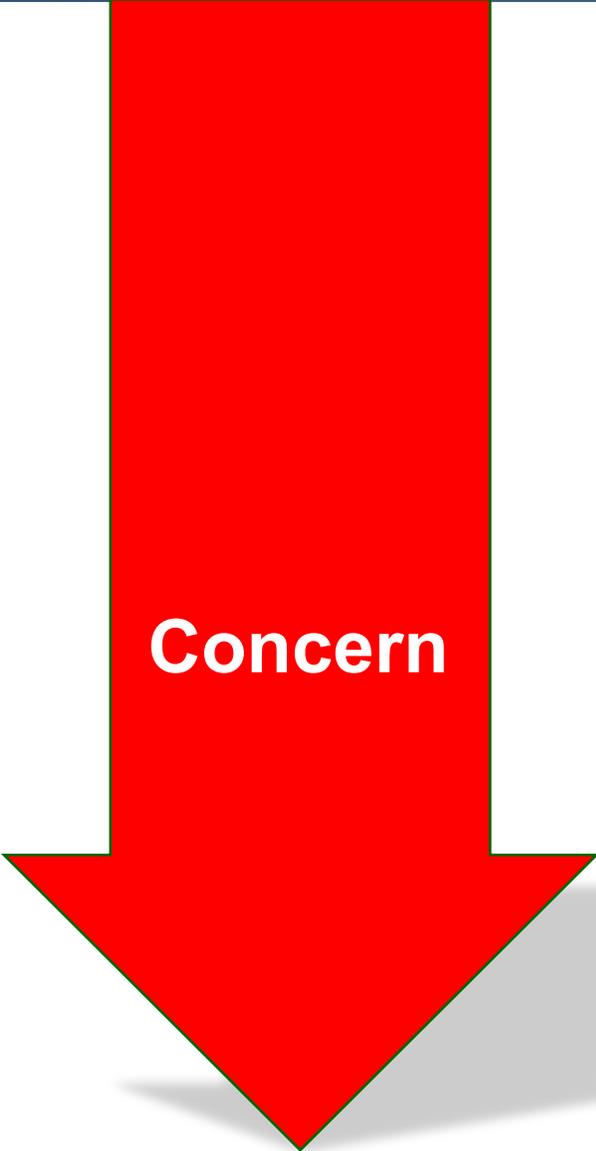
How might you apply  
this cycle of  
transformation in your  
work?



# Public Health 101



# The Science of the Positive



Concern



Hope



# What's In Your Green Arrow?

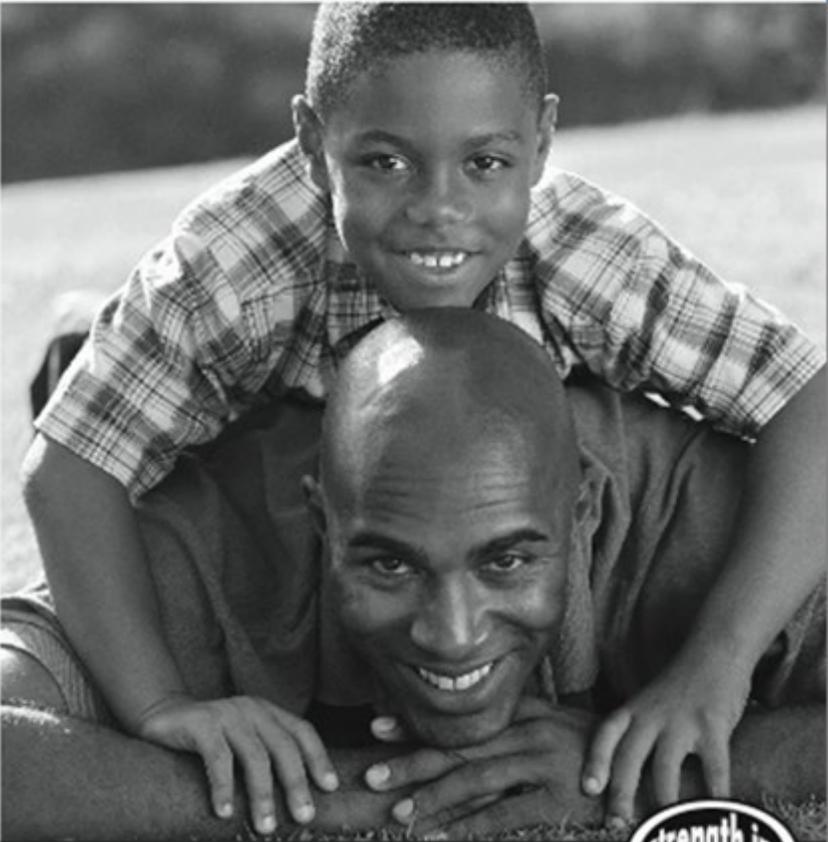
## Returns?

*Linkenbach, 2016*



“If we want  
**HEALTH,**  
we must  
promote  
**HEALTH.”**

Linkenbach, J. (2001) “Cultural Cataracts: Identifying and Correcting Misperceptions in the Media.” The Report on Social Norms: Working Paper No (1). Paper Clip Communications.



**Be a Role Model.**

**Provide children with positive examples.**  
78% of ETHS parents don't think it's okay to give alcohol to their own children, even if they're there to supervise.

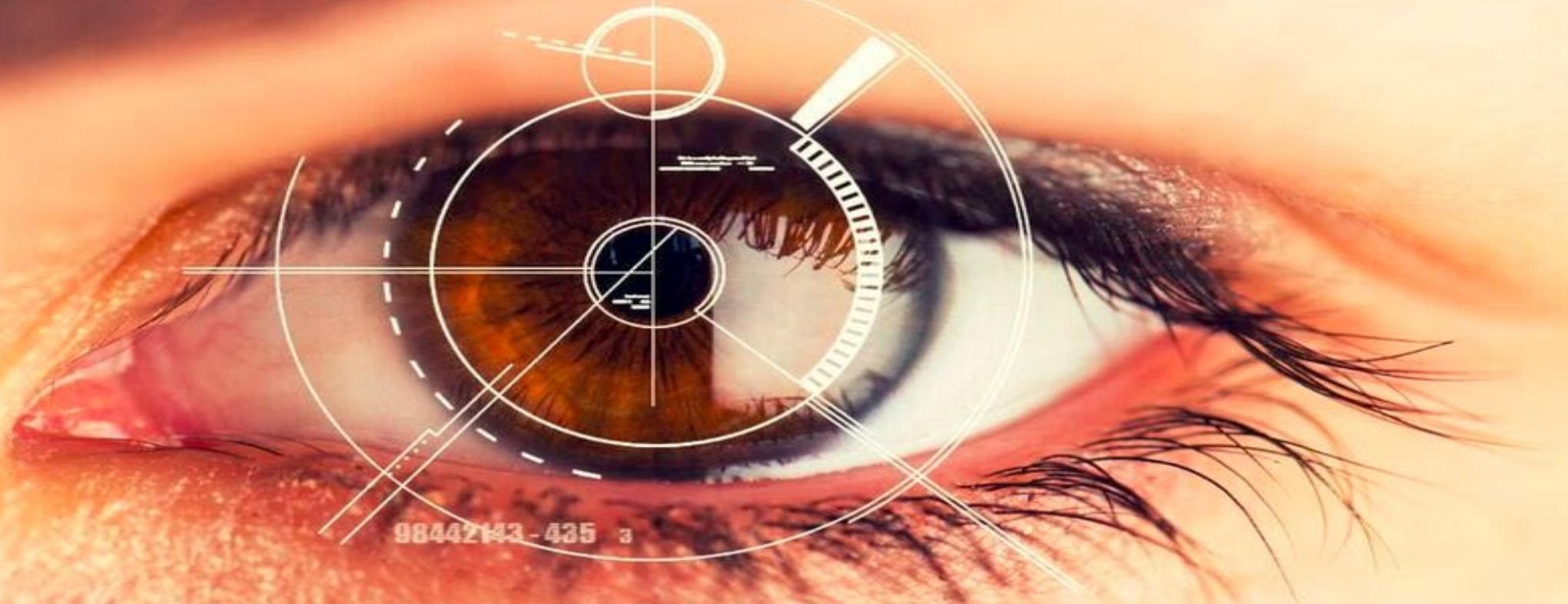
2004 Strength in Numbers Parent Survey. N=317 ETHS parents. This publication is supported by Drug-Free Communities Support Program grant number 2003-MO-FX-0041, funded by the Office of National Drug Control Policy, the Rotary Club of Evanston Lighthouse & Tobacco Settlement Funds.

For more information and resources, visit [www.peerservices.org](http://www.peerservices.org)

**strength in numbers**



# Perception is Everything...



Linkenbach, J.W. "The Eye of the Beholder." The Prevention Connection: A Publication of the Montana Prevention Resource Center and the Addictive and Mental Disorders Division of the Montana Department of Public Health and Human Services. Spring (2008). Vol. XIII (1), 17.



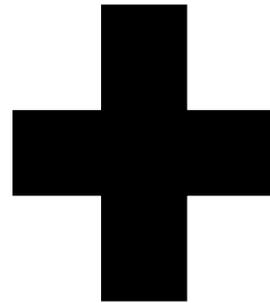
science:positive

# What We Focus On Becomes Our Reality



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# Concern + Hope





# Perceptions Pull Narratives



# The solutions are in community.

Linkenbach, J. (2007, 2009-2011, 2015-2016). The Science of the Positive: The Seven Core Principles Workbook.



**science positive**

# The Positive Community Norms Approach



# THE POSITIVE COMMUNITY NORMS FRAMEWORK



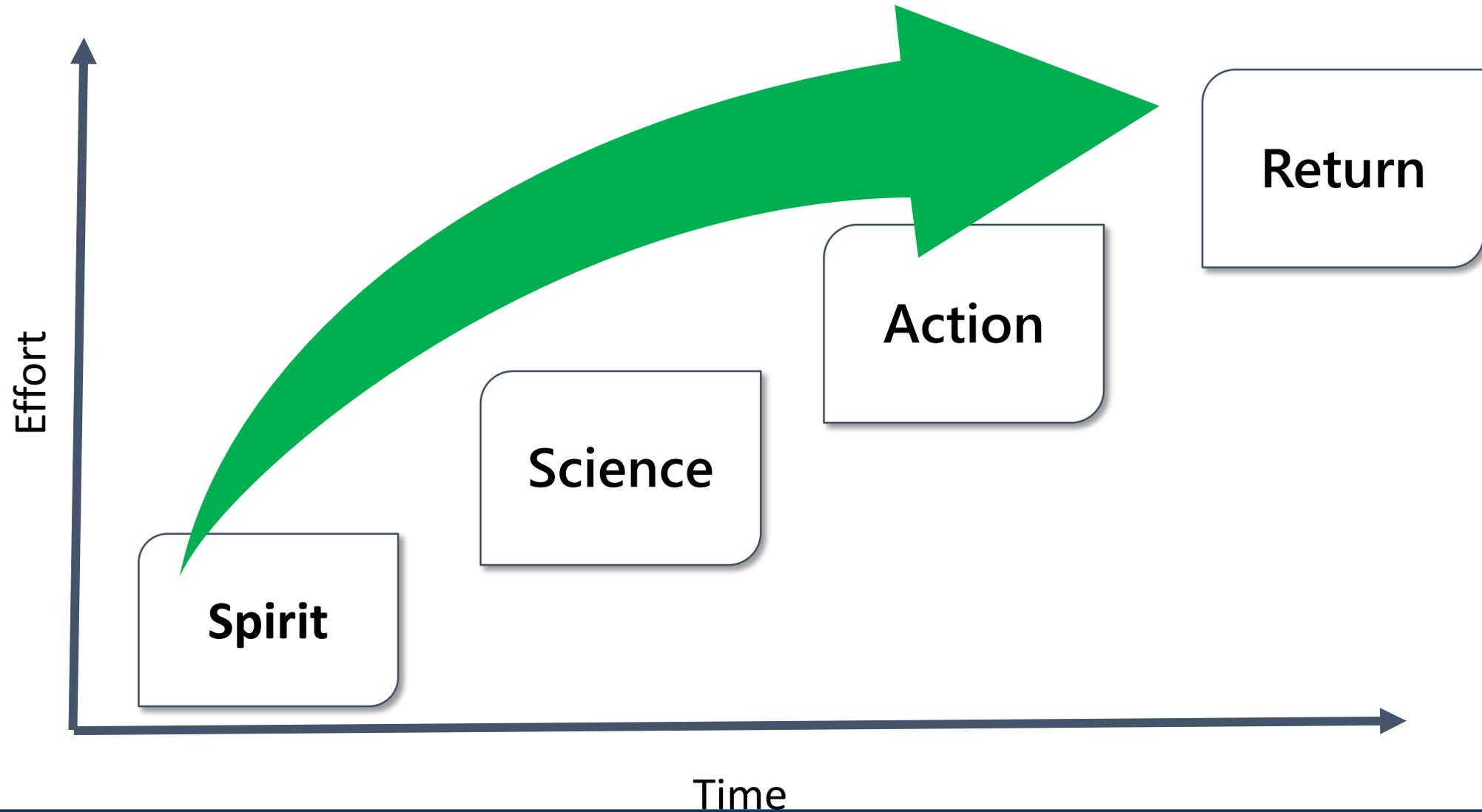
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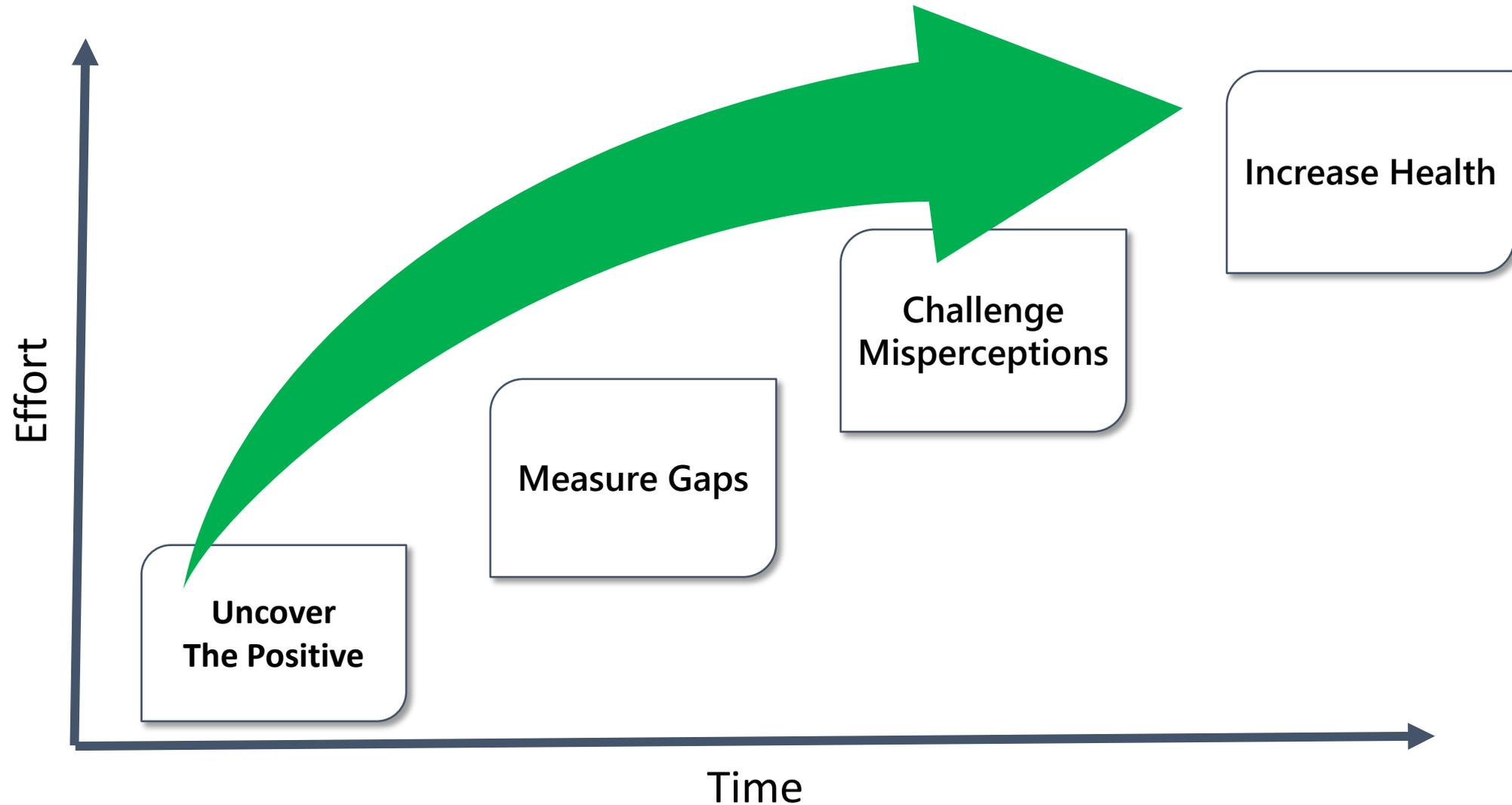


# What Positive Community Norms Do You Want to Grow?

# Positive Community Norms Logic Model



# Positive Community Norms Logic Model



# What's a norm?

***51% or more***

***Majority***

***Most***

***Almost All***

Norms Theory says...

**we tend to do (or believe)  
what we think  
MOST people do (or believe).**

(the perceived norm)

and often what we think  
**most other people do is wrong!**

# Positive Community Norms

## The Norm

MOST Wisconsin adults, (70%), strongly agree that improving the well-being of children and families is important for healthy, strong communities.

Wisconsin Children's Trust Fund Survey, 2014

**The  
GAP**

## The Perceived Norm

However, only (28%) thought most other Wisconsin adults felt the same way.





**BE NEEDED.**



Improving the well-being of kids and families is something over 70% of Wisconsinites agree on. So let's do what it takes to make Wisconsin a safe, stable, nurturing place for *every* kid. Because we're all in this together.

**WISCONSIN'S IN IT FOR KIDS | [INITFORKIDS.ORG](https://initforkids.org)**

©WCTF and CAP Fund WI



# Safe Sleeping (*Injunctive Norm*) WV Study

Most parents, **70% strongly agree**: “Babies should only sleep or nap in safety-approved cribs, bassinets or ‘pack and play’ with a firm mattress that fits close to the sides.”

- However, **83%** of parents did not think most parents would strongly agree.
- And, **97%** of Home Visit service providers did not think most parents would strongly agree. (Q27)

TEAM for West Virginia Children

[www.teamwv.org](http://www.teamwv.org) • [www.preventchildabusewv.org](http://www.preventchildabusewv.org)



What is the  
MAIN purpose  
of Positive Community  
Norms Messages?



# MOST (89%) YOUNG ADULTS DO NOT DRINK AND DRIVE.\*

 Neighborhood House

 WA TRAFFIC SAFETY  
COMMISSION

**MOSTSTEERCLEAR.ORG**

*\*88.9% of 18-25 year olds in Washington State reported not driving after alcohol use (WA Young Adult Health Survey 2021, n=1,756).*



**66% OF YOUNG ADULTS  
DID NOT USE MARIJUANA  
IN THE PAST MONTH.\***



**WA TRAFFIC SAFETY  
COMMISSION**

**MOSTSTEERCLEAR.ORG**

*\* 66.2% of 18-25 year olds in Washington State either do not use marijuana at all or use it less than once per month (WA Young Adult Health Survey 2021, n=1,756).*



# 88% OF YOUNG ADULTS DO NOT DRIVE AFTER MARIJUANA USE.\*



## MOSTSTEERCLEAR.ORG

*\*87.9% of 18-25 year olds in Washington State either do not use marijuana at all or do not drive within 3 hours of use (WA Young Adult Health Survey 2021, n=1,756).*



**86%** OF PARENTS TALK WITH  
THEIR **CHILDREN**  
ABOUT **PERSONAL BOUNDARIES.**



Everyday conversations help  
**prevent child sexual abuse.**

[SomethingWeAgreeOn.Org](https://SomethingWeAgreeOn.Org)



**86%** OF PARENTS TALK WITH  
THEIR **CHILDREN**  
ABOUT **PERSONAL BOUNDARIES.**



Everyday conversations help  
**prevent child sexual abuse.**

[SomethingWeAgreeOn.Org](https://SomethingWeAgreeOn.Org)



**87%** of us think it's  
**Not** okay to drink  
to the point of being  
**Out Of Control.**

2008 SURVEY OF  
534 YOUNG WOMEN  
ON WHYTE AVENUE.



 Alberta Health  
Services

# The Ohio State University

**84.8%**  
of **OSU**  
students have  
**NEVER**  
**MISUSED**  
prescription drugs.\*

\*Based on the results of the 2008 pilot study

It is against federal law to dispense any prescription drug to someone who does not have a legitimate prescription.

Store YOUR medication in a safe, secure place!

Need help or information?

- Counseling & Coordination Services:  
800.392.2222 ext. 4000  
800.392.2700
- Generation Rx:  
800.392.2222 ext. 4000  
800.392.2700

or simply take "Yes Rx" in the March Rx or 800's website!

pharmacy.osu.edu (2012)

THE OHIO STATE UNIVERSITY OFFICE OF STUDENT LIFE

# Ohio State University

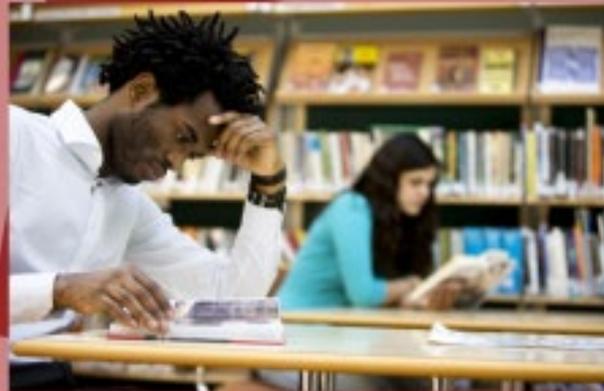
*Do you know that most OSU students choose to study safely?*



# 90%

*of OSU students surveyed\*  
have **NEVER** abused  
stimulants (Adderall/Ritalin)*

\*Based on the results of the 2008 pilot study



### How can you get help?

For prescription drug abuse help, visit:  
<http://www.prescription-drug-abuse.org>  
or call (888)-484-1043

Counseling and Consultation Services also  
offers help at the Younkin Success Center.  
Visit <http://www.ccs.ohio-state.edu>  
or call (614) 292-5766

[pharmacy.osu.edu](http://pharmacy.osu.edu) (2012)



OFFICE OF  
STUDENT LIFE



CONGRATULATIONS  
GRADUATES!



STATISTICS SHOW:

**3 out of 4**

**San Juan County High School Students**  
**Disapprove of Drinking Alcohol Regularly**

2011 Youth Risk & Resiliency Survey (YRRS), San Juan County (n=2087). New Mexico Department of Health



science:positive

# The Positive Community Norms Approach



# 7 Steps of PCN Communications





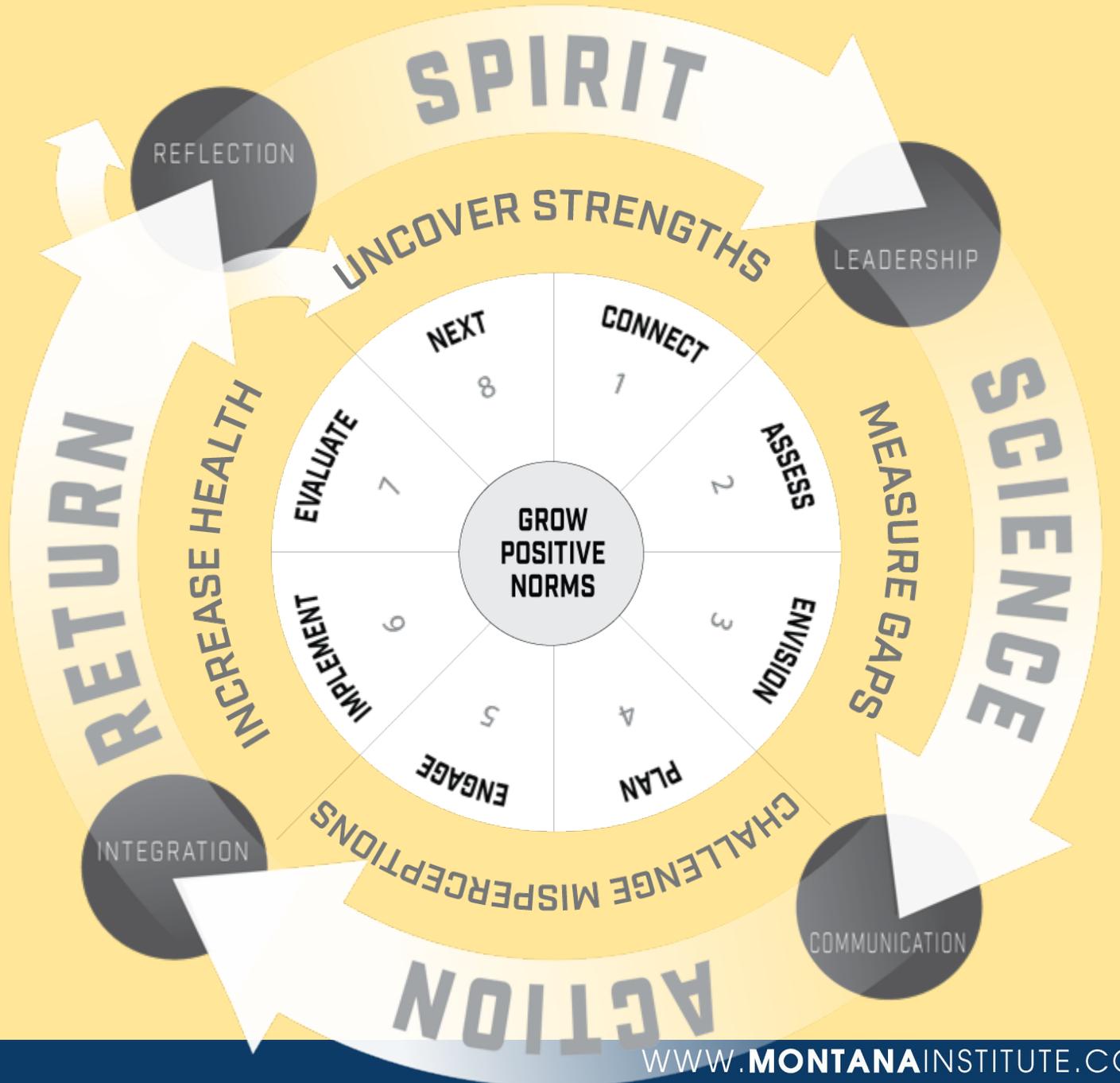
# Overview: Seven-Step Montana Model for PCN Communications

# Key distinctions of Seven-Step Montana Model for PCN Communications

- Based on The Science of the Positive
- Key skill of The Positive Community Norms Approach
- Connects with 7 Core Principles
- Proven process for correcting misperceptions

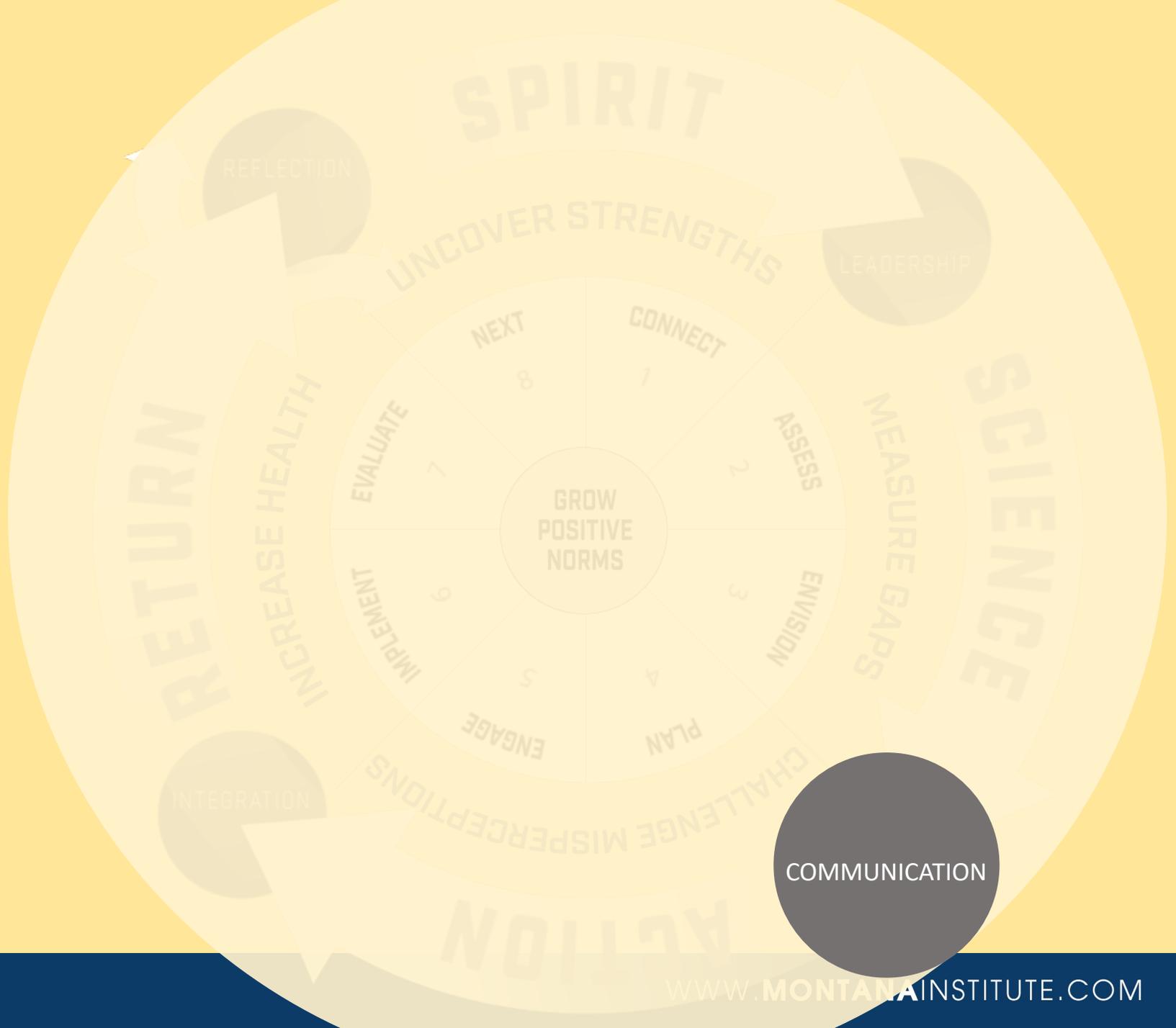


Science of the Positive Framework &  
**THE POSITIVE  
COMMUNITY  
NORMS  
FRAMEWORK**



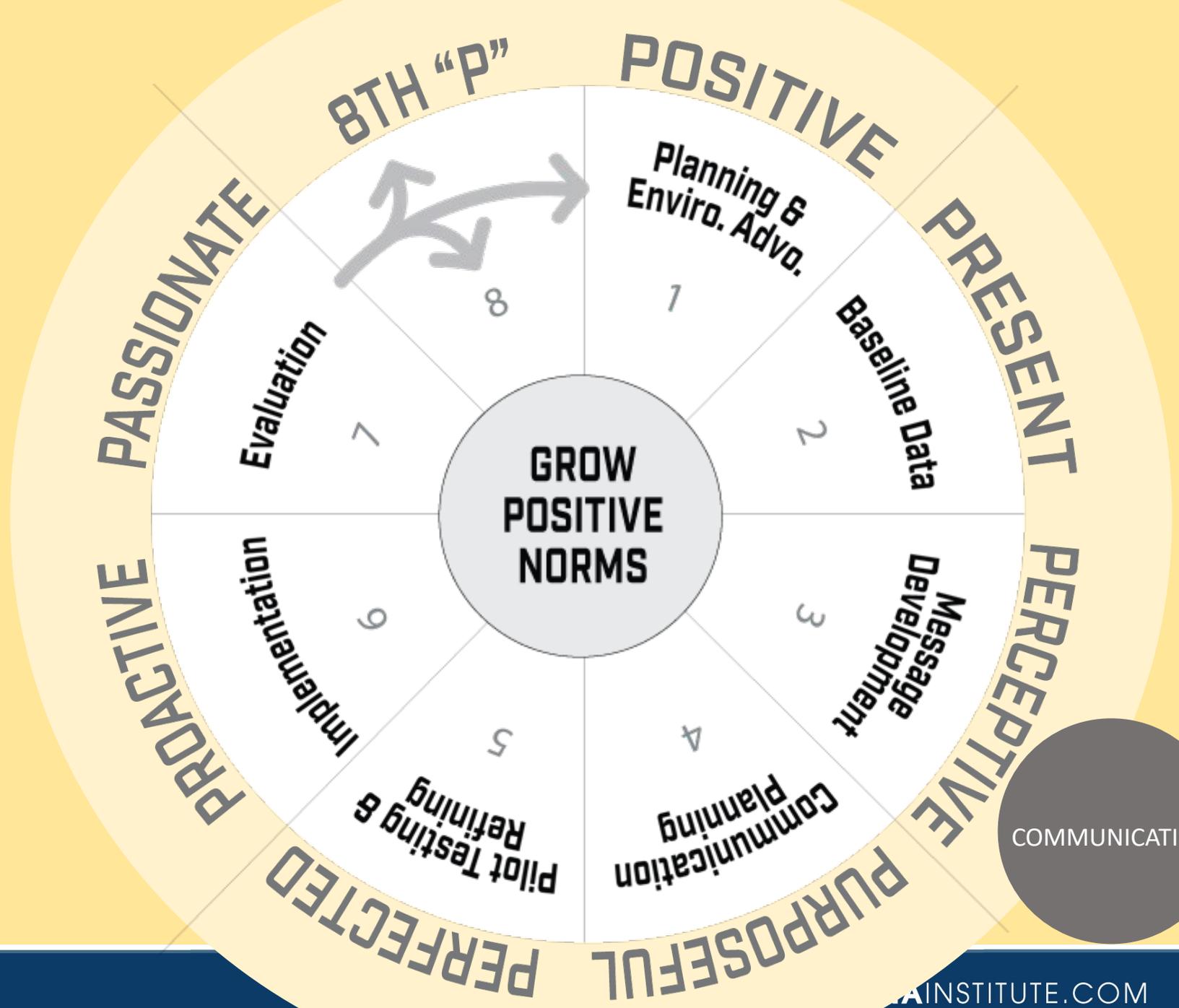
Science of the Positive Framework &

# THE POSITIVE COMMUNITY NORMS APPROACH



# Seven-Step Montana Model for PCN Communications

Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
Framework



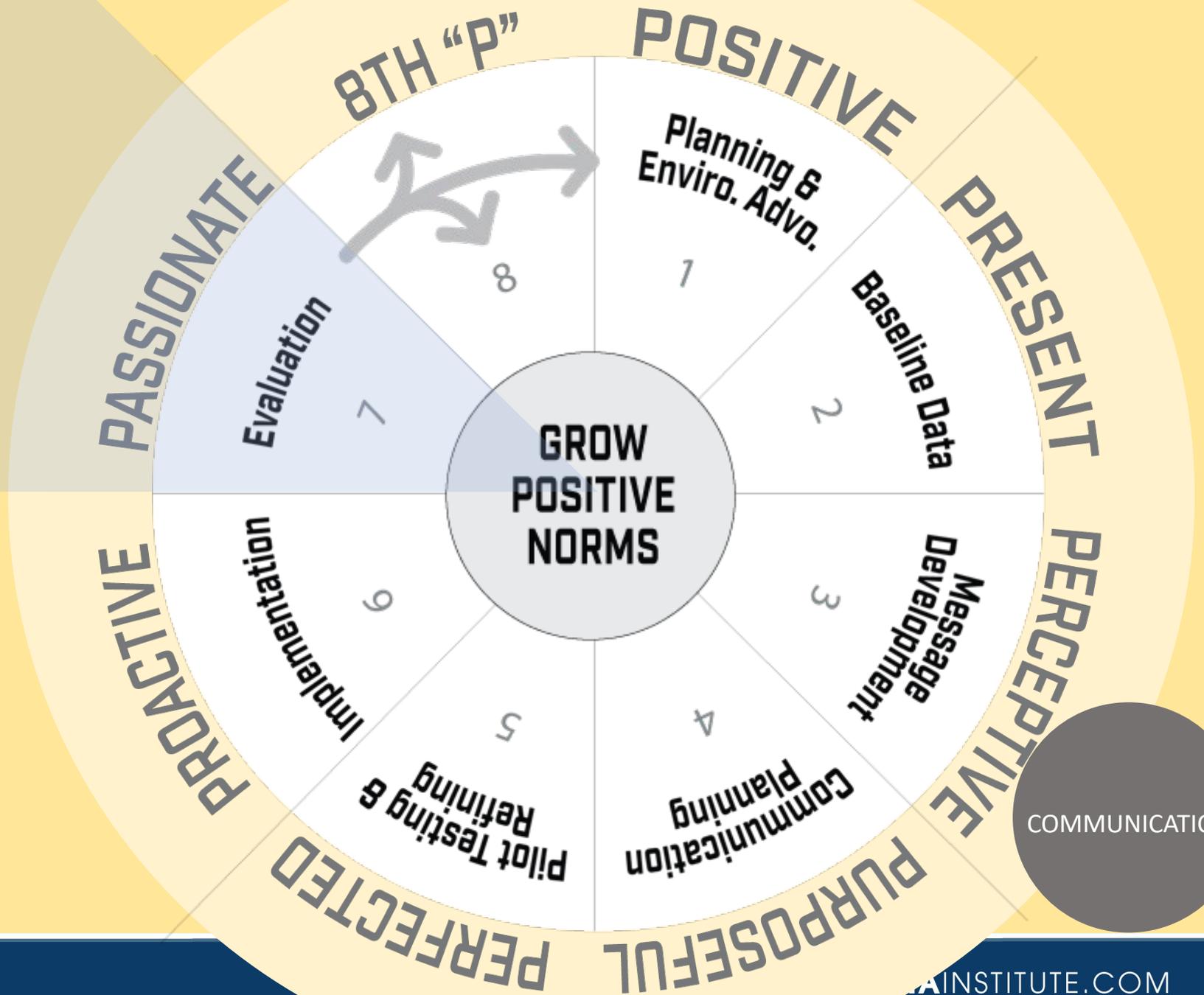
Strategic  
process for  
correcting  
misperceptions  
of norms.



Begin with the end in mind...

# Seven-Step Montana Model for PCN Communications

Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
FRAMEWORK



# Key elements of STEP 7:

- Core Principle #7 – BE PASSIONATE
- Remember the importance of STORY





The importance of  
**STORY**

## Reflection Part 1: Step 7—Evaluation

In five years, what are the **NEW** stories you want to hear in your campus community?

# Reflection Part 2: Step 7—Evaluation

How can you capture these stories as part of your evaluation efforts?

# Homework:

Who else needs to be part of these conversations...

Have a conversation with 1 or two other people in your community...

Ask them:

- Why is it important to have a growing number of having healthy, substance free youth in our community?
- In five years, what positive stories do you want to hear about our youth?

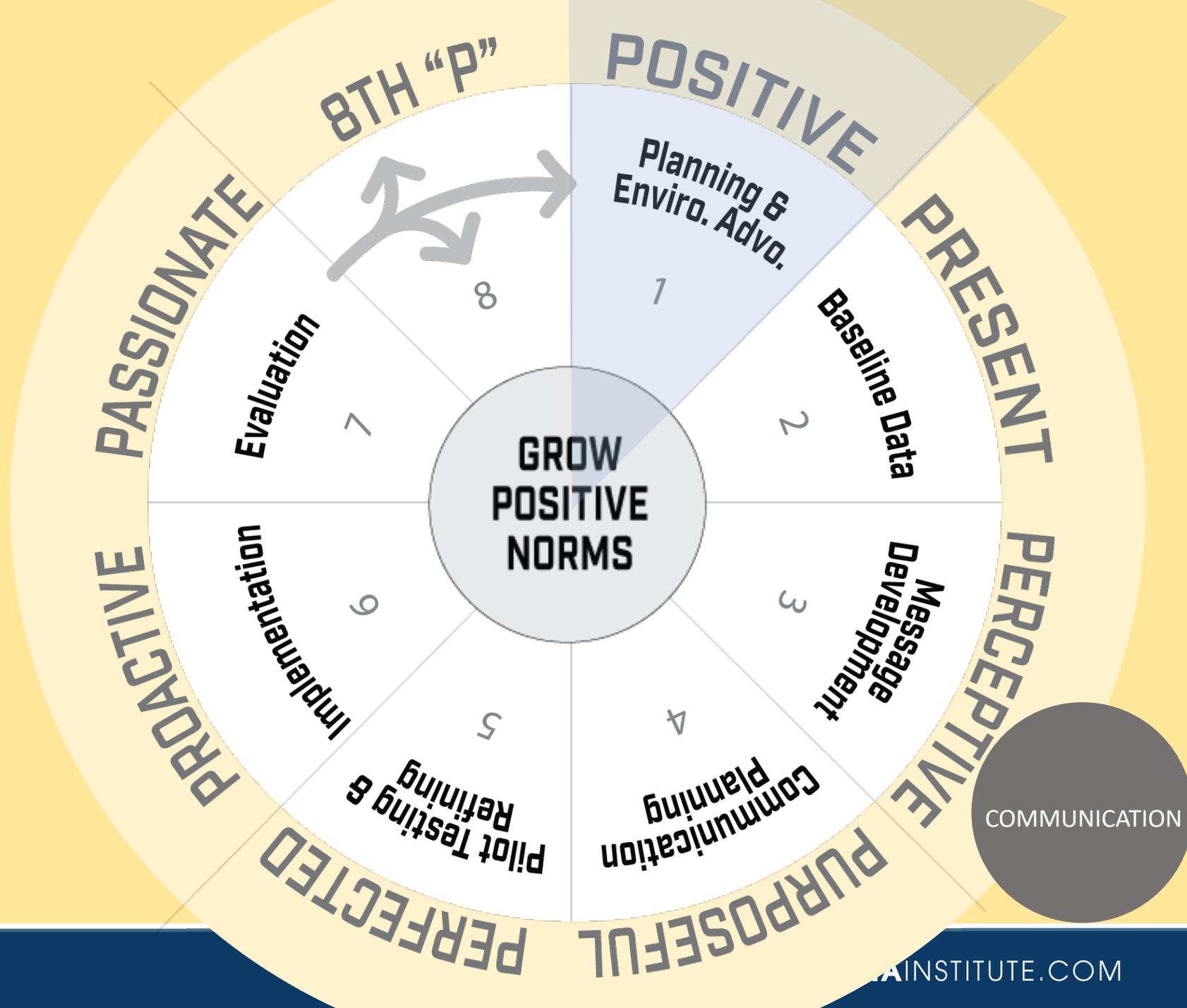


# STEP 1: Planning and Environmental Advocacy

Seven-Step Montana Model for  
PCN Communications

# Seven-Step Montana Model for PCN Communications

Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
FRAMEWORK



# Key elements of STEP 1:

- Core Principle #1 – BE POSITIVE
- Identify your Core Principles
- Invest in Positive Community Norms
- Build your capacity to implement a successful campaign





## Core Assumption

The **POSITIVE**  
exists and is  
worth growing.

# Seven Core Principles



- Shape our experience
- Train our minds
- Guide our actions
- Direct our reflections



# OUR 7 CORE PRINCIPLES

The guiding principles of our work.



TOGETHER  
WE ARE  
STRONG

- BE POSITIVE:** There is no limit to what we can achieve together.
- BE PRESENT:** We learn from the past, live in the present, and strive for the future.
- BE PERCEPTIVE:** We honor all perceptions and focus on healthy solutions.
- BE PURPOSEFUL:** We strive for a healthy community.
- BE PERFECTED:** We become complete by seeking to make a positive change for the future.
- BE PROACTIVE:** Take Charge, be part of the solution.
- BE PASSIONATE:** Dedicated to the physical and mental well-being of our community.



**TOGETHER**  
**WE ARE**  
**STRONG**

A stylized, golden silhouette of a horse's head in profile, facing right. It is positioned behind the text 'WE ARE' and 'STRONG'.

Focused  
on the  
**POSITIVE**



Funded by MN DHS-ADAD.

**TOGETHER**  
**WE ARE**  
**STRONG**



**United for**  
**HEALTHY**  
**YOUTH**



Funded by MN DHS-ADAD.



**TOGETHER**  
**WE ARE**  
**STRONG**

**#healthychoices**  
**#sticktogether**  
**#ifallsstrong**

Funded by the Minnesota Department of Human Services, Alcohol and Drug Abuse Division.



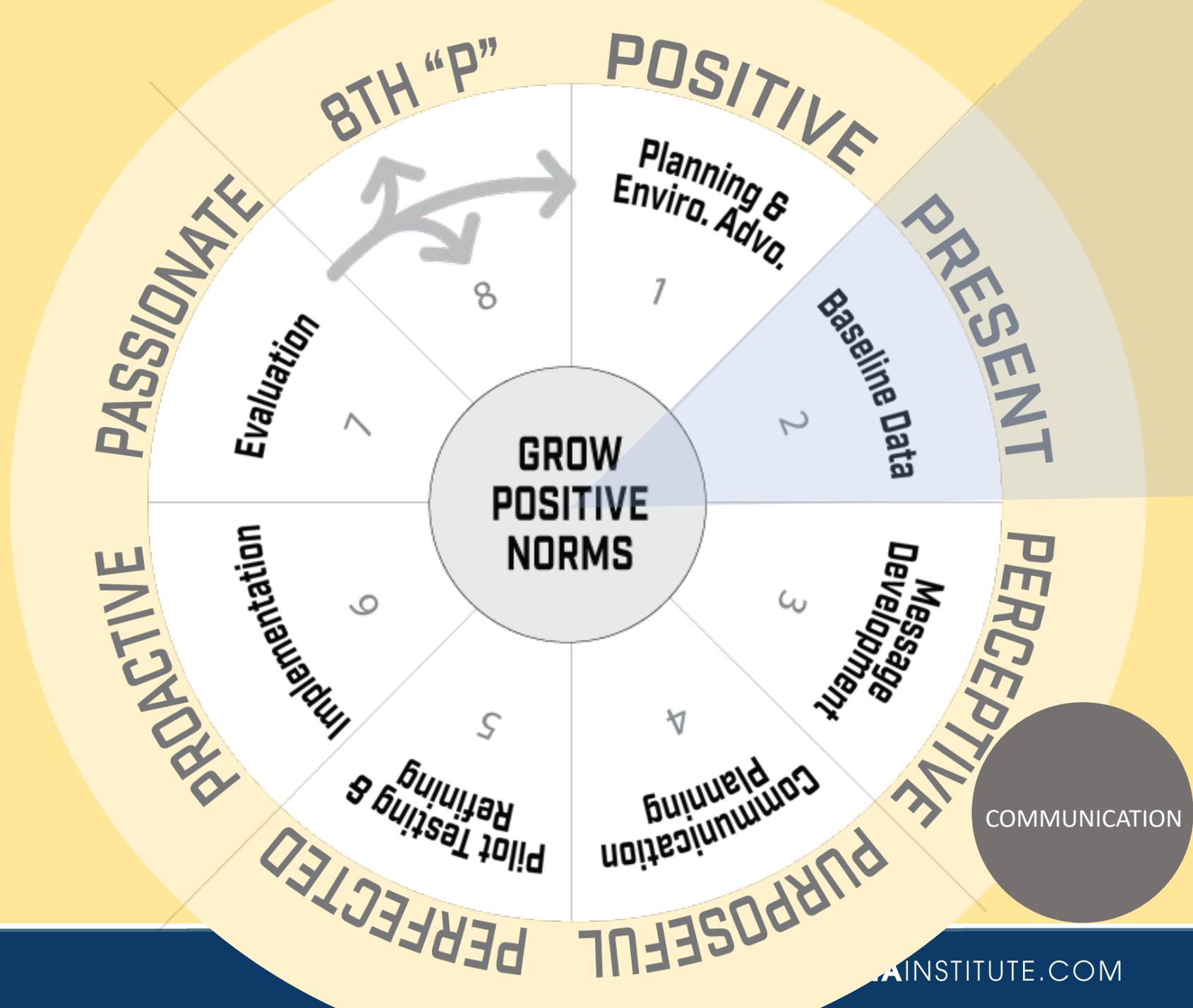
**TOGETHER**  
**WE ARE**  
**STRONG**

**#wecare**  
**#webelieve**  
**#wehope**

Funded by the Minnesota Department of Human Services, Alcohol and Drug Abuse Division.

# Seven-Step Montana Model for PCN Communications

Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
FRAMEWORK

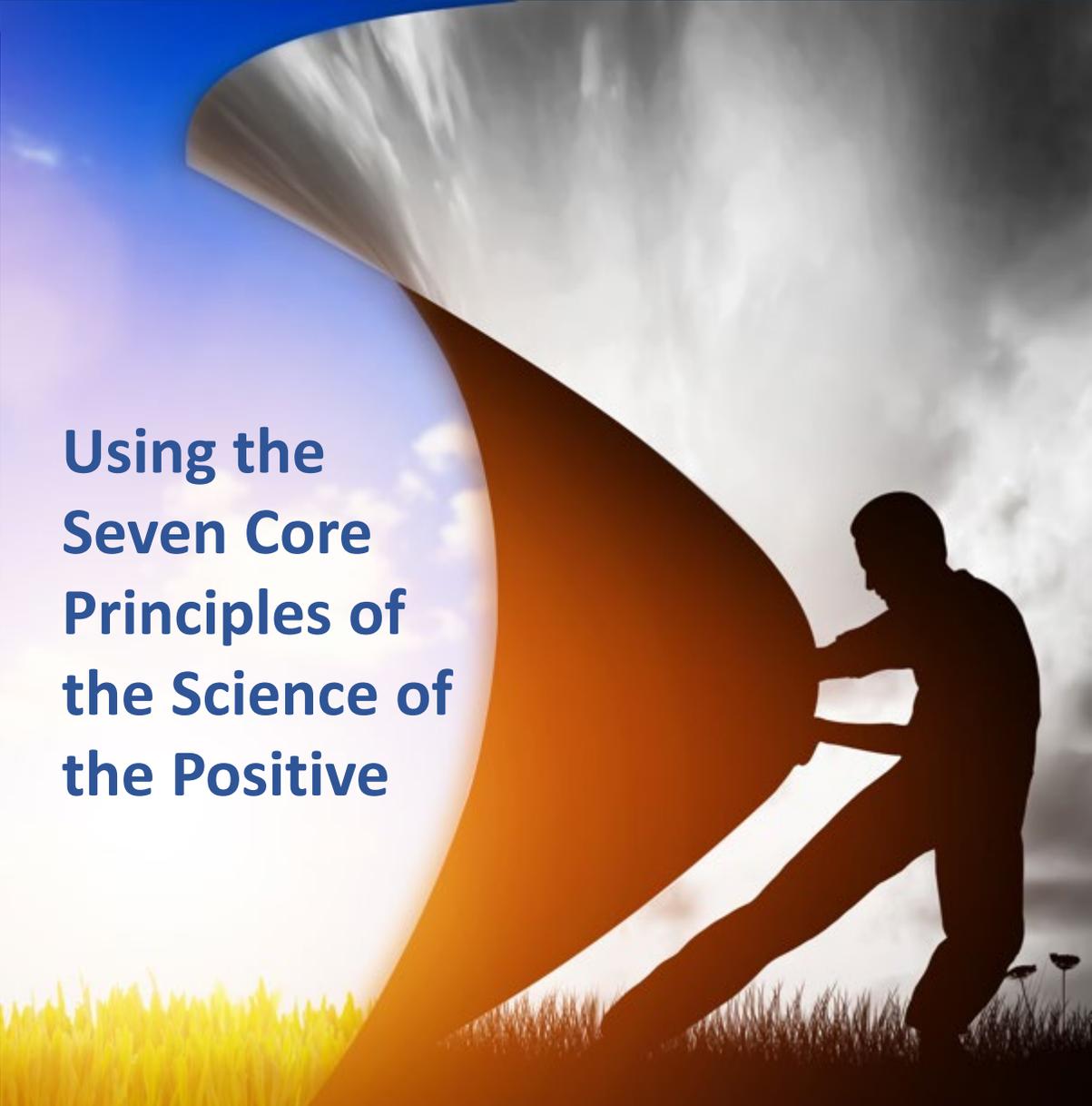


Core Principle 2:

Be Present



# Uncovering The Positive



Using the  
Seven Core  
Principles of  
the Science of  
the Positive

# Viewing PCN Data Through 7 Core Principles of the Science of the Positive

	7 Core Principles	Data Considerations
1	Be Positive	Uncover 'The Positive' As Foundation
2	Be Present	Explore Current Normative Environment
3	Be Perceptive	Gather Data on Perceptions of Norms
4	Be Purposeful	Assess Gaps, Perceptions, Attitudes & Behaviors
5	Be Perfected	Refine and Improve Data Gathering Methods
6	Be Proactive	Utilize Data To Frame Hopes & Concerns
7	Be Passionate	Analyze Data Quality, Reliability & Validity



When building a house, what is  
The most important part?





What is the  
purpose of  
collecting  
baseline data?



# About Data

- Data Just Are (not bad, not good, but neutral)
- Data Tell the Community Story
- Data Focus on Concern and Hope
- Collect Data that uncovers misperceptions.



# Positive Community Norms Surveys measure:

## -Actual norms

(what most do or believe)

## -Perceived norms

(what most think most others do or believe)



# Actual and Perceived norms question example:

How do you think the following people feel about this statement?

“Drinking alcohol to the point of being out of control is never a good thing to do.”

Strongly agree

Agree

disagree

Disagree

Strongly disagree

a. You

b. Most adults in your community

# Framing Survey Questions



## Survey Question:

How do you feel about the following statement:

*“Drinking alcohol to the point of being out of control is never a good thing to do.”*

## Sample Message:

*“MOST XXX College students (85%) agree that drinking alcohol to the point of being out of control is never a good thing to do.”*

# Identify norms, perceptions & **Gaps**



## The Norm

85% of XXX  
College students  
AGREE drinking  
alcohol to the  
point of being out  
of control is never  
a good thing to  
do.

**The  
GAP**

## Misperception of Norm

60% of students think  
MOST other students  
at XXX college would  
NOT agree with that  
statement.

# Understanding the Purpose

- Connect and Grow “The Positive”
- Correct Misperceptions.
- Impact Behavior.





# Looking for Norms & Gaps:

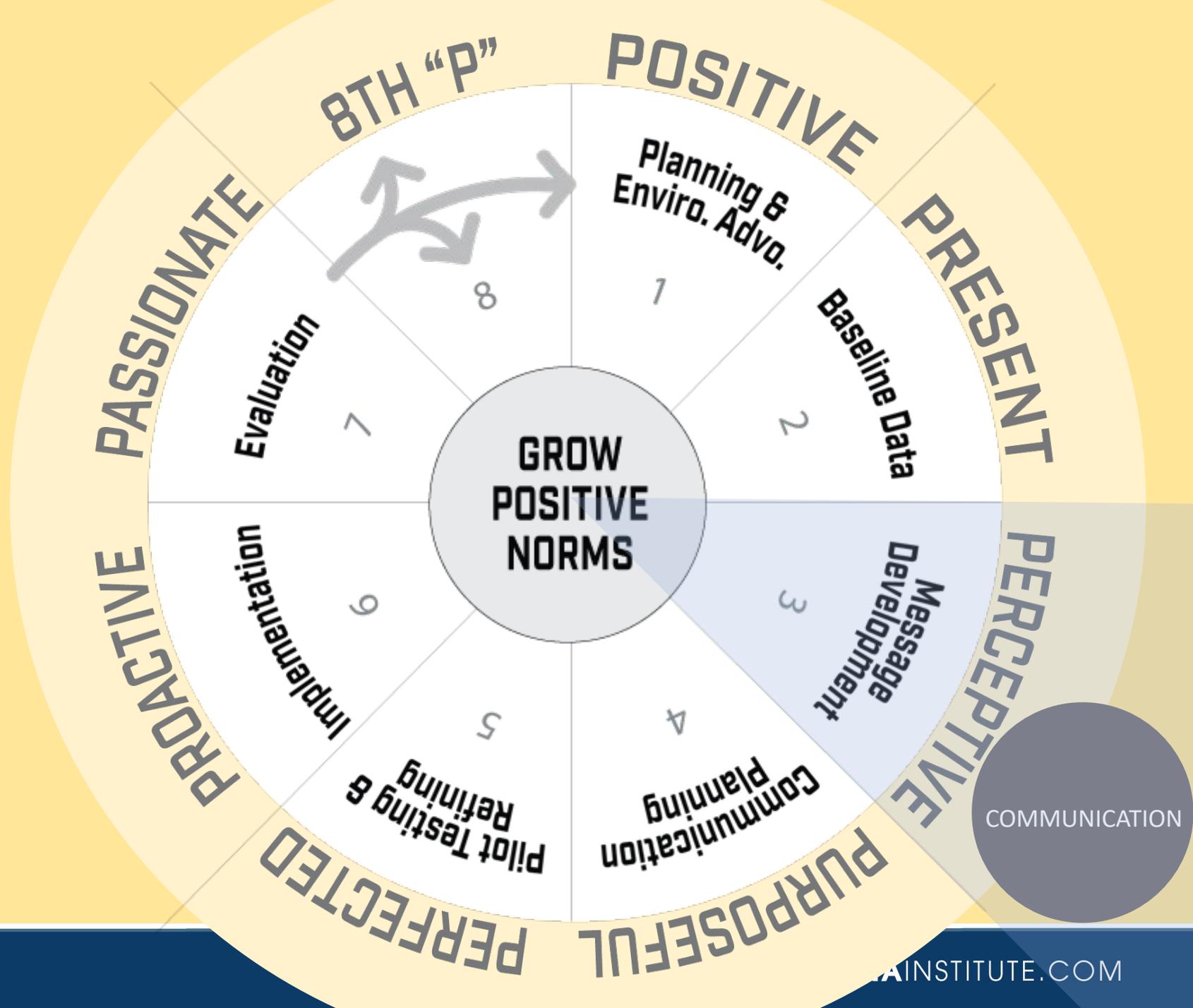
- Where are the norms?
- Do we know the misperceptions of those norms?
- What is the current narrative around this topic in your community?

How do we phrase the  
message??



# Seven-Step Montana Model for PCN Communications

Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
FRAMEWORK



# Key elements of STEP 3:

- Core Principle #3 – BE PERCEPTIVE
- Main Purpose of a PCN Message
- Link to the 7 Core Principles of the Science of the Positive
- Guidelines of PCN Message Development





**What energizes you  
about sharing the  
Positive Community  
Norms you uncovered  
in your data?**



# Main Purpose of a PCN Message



Norms Theory says...

**we tend to do (or believe)  
what we think  
MOST people do (or believe).**

(the perceived norm)

and often what we think  
**most other people do is wrong!**

# Norms Theory

## The Norm

The actual behavior or attitude of the majority of a population; what **most people** do or believe.

“How often do you drink alcohol?”

## The GAP

## The Perceived Norm

The perceived behavior or perceived attitude of most people; what we think **most people** do or believe.

“How often do most students in your school drink alcohol?”

# EXAMPLE: VAPING-past 30 days

## The Actual Norm

76% of Stoughton High School students have NOT used an electronic vaping product in the past 30 days.

## The GAP

## The Perceived Norm

Only 18% correctly perceive that most students have NOT used a vaping product.

2020 PCN Student Survey-Stoughton High School

## Risk Factor

Stoughton students who believe their peers have vaped in the past 30 days are 8.6 times more likely to vape.

In the past 30 days

**76%**

of Stoughton High students

**DID NOT VAPE.**



Data gathered from the 2020 Stoughton High Positive Community Norms Survey of 9-12 graders. n=786. Posters produced by the Stoughton OASIS Coalition.

What is the  
MAIN purpose  
of a Positive Community  
Norms Message?



74% OF COLLEGE MEN  
**WOULD  
INTERVENE**  
TO PREVENT A  
**SEXUAL ASSAULT**

Based on survey of 1,000 men at 10 schools

**Be a Friend**

*With a few well-timed words or actions, you could save a friend from becoming a victim of sexual assault. Or from committing one.*

RAINN operates the National Sexual Assault Hotline. If you need help, or know someone who does, please call 1-800-686-8881. Free, Confidential, 24/7.

For survey data or more info, visit [rainn.org](http://rainn.org)

**RAPE,  
ABUSE &  
INCEST  
NATIONAL  
NETWORK**

**RAINN**

**Rape, Abuse & Incest  
National Network**

**(social norms marketing -  
national campaign)**

**[www.rainn.org/gcpost.html](http://www.rainn.org/gcpost.html)**



science:positive

# Guidelines of PCN Message Development

Be Perfected:  
Seek to be  
Inclusive

Be Passionate:  
Clear &  
Understandable

Be Present:  
Data-based and  
Source-specific

Be Proactive: Neutral Tone

Be Perceptive:  
Reflective of  
audience

Be Purposeful:  
Normative Context

Be Positive:  
Positive images



**Draw the Line.**

Establish clear rights, rules and limits within the family.  
83% of ETHS parents have talked to their children at least once in the past year about family rules and consequences related to alcohol, tobacco and other drug use.

2004 Strength in Numbers Parent Survey, N=317 ETHS parents. This publication is supported by Drug-Free Communities Support Program grant number 2003-MD-1-0041, funded by the Office of National Drug Control Policy, the Rotary Club of Evanston Lighthouse & Tobacco Settlement Funds.

For more information and resources, visit [www.peerservices.org](http://www.peerservices.org)

**strength in numbers**

**DID YOU KNOW?**



**84% OF LAKE OF THE WOODS ADULTS DON'T SHARE Rx PAIN MEDICATION**

Data from 2021 Lake of the Woods PCN Community Survey

Inclusive:



The  
**THUNDERHAWK**  
way

**MOST** Grand Rapids  
High School students  
**DON'T drink alcohol**  
in a typical month.

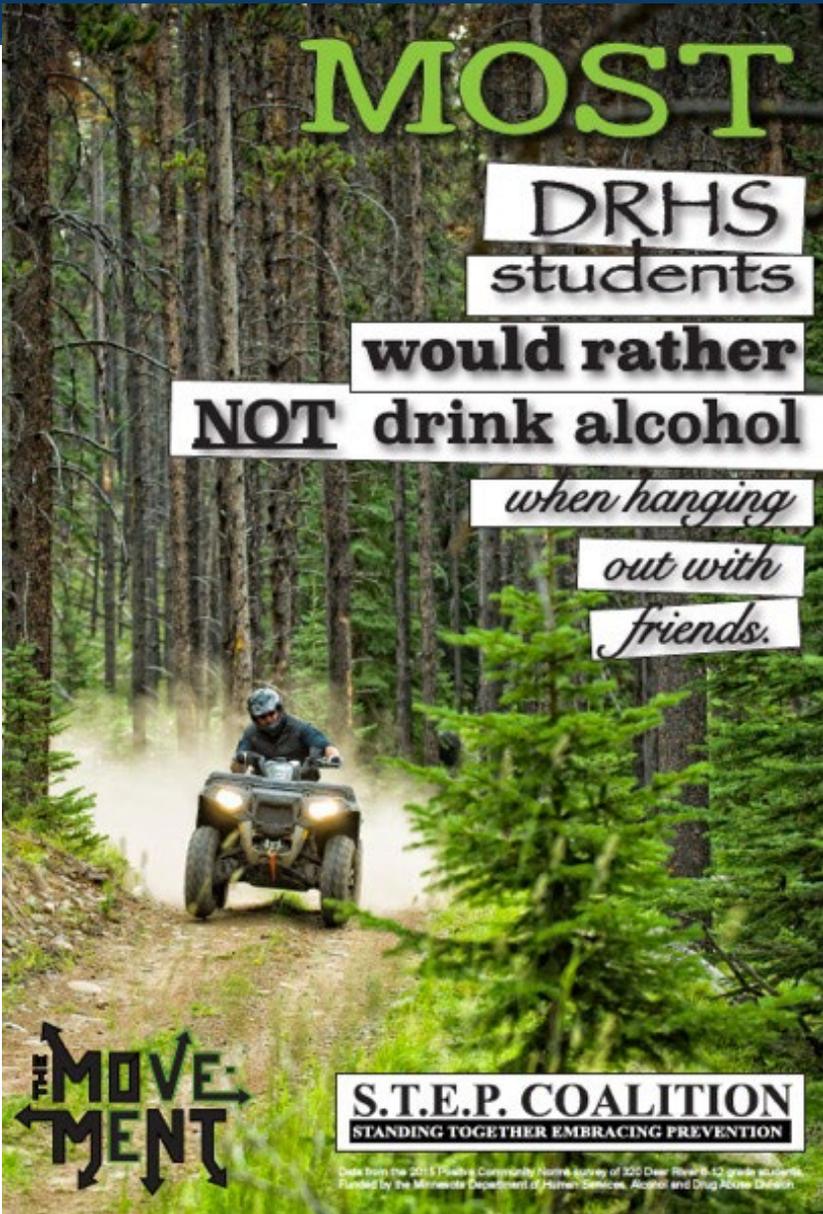


Data from the 2017 PCN Student Survey of  
700 Grand Rapids 9-12 grade students.  
Funded by MN DHS-ADAD.

Clear &  
Understandable



Reflective:



**MOST**  
**DRHS**  
**students**  
**would rather**  
**NOT drink alcohol**  
*when hanging*  
*out with*  
*friends.*

**THE MOVE-  
MENT**

**S.T.E.P. COALITION**  
STANDING TOGETHER EMBRACING PREVENTION

Data from the 2015 Positive Community Norms survey of 320 Deer River 9-12 grade students. Funded by the Minnesota Department of Human Services, Alcohol and Drug Abuse Division.

Data-based:



@alcohol

**83% of UA students refuse to ride with a driver who has been drinking.**

★ we got the facts from you.  
Health & Wellness Survey 2003 (1,792 respondents), administered to a random sample of undergraduate classes at the UA.

 **CAMPUS HEALTH SERVICE**  
[www.health.arizona.edu](http://www.health.arizona.edu)

**87%** of us think it's  
**Not** okay to drink  
to the point of being  
**Out Of Control.**

2008 SURVEY OF  
534 YOUNG WOMEN  
ON WHYTE AVENUE.



# **MOST** WASHINGTON DRIVERS **NEVER** DRIVE IMPAIRED.



Why is responsible driving  
important to you?

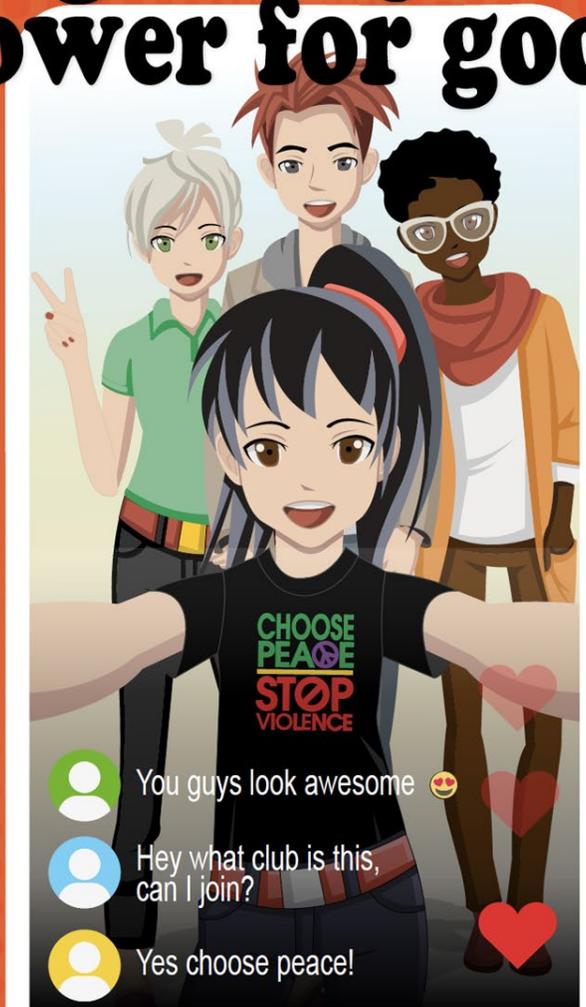
more: [wtsc.wa.gov/impaired-driving/](https://wtsc.wa.gov/impaired-driving/)

- Most adults don't drive within two hours of:
- Consuming alcohol - 78%
  - Consuming cannabis - 85%
  - Consuming alcohol and cannabis - 91%

Source: Montana State University Center for Health and Safety 2018 Survey

**TARGET  
ZERO**

# Using our posting power for good

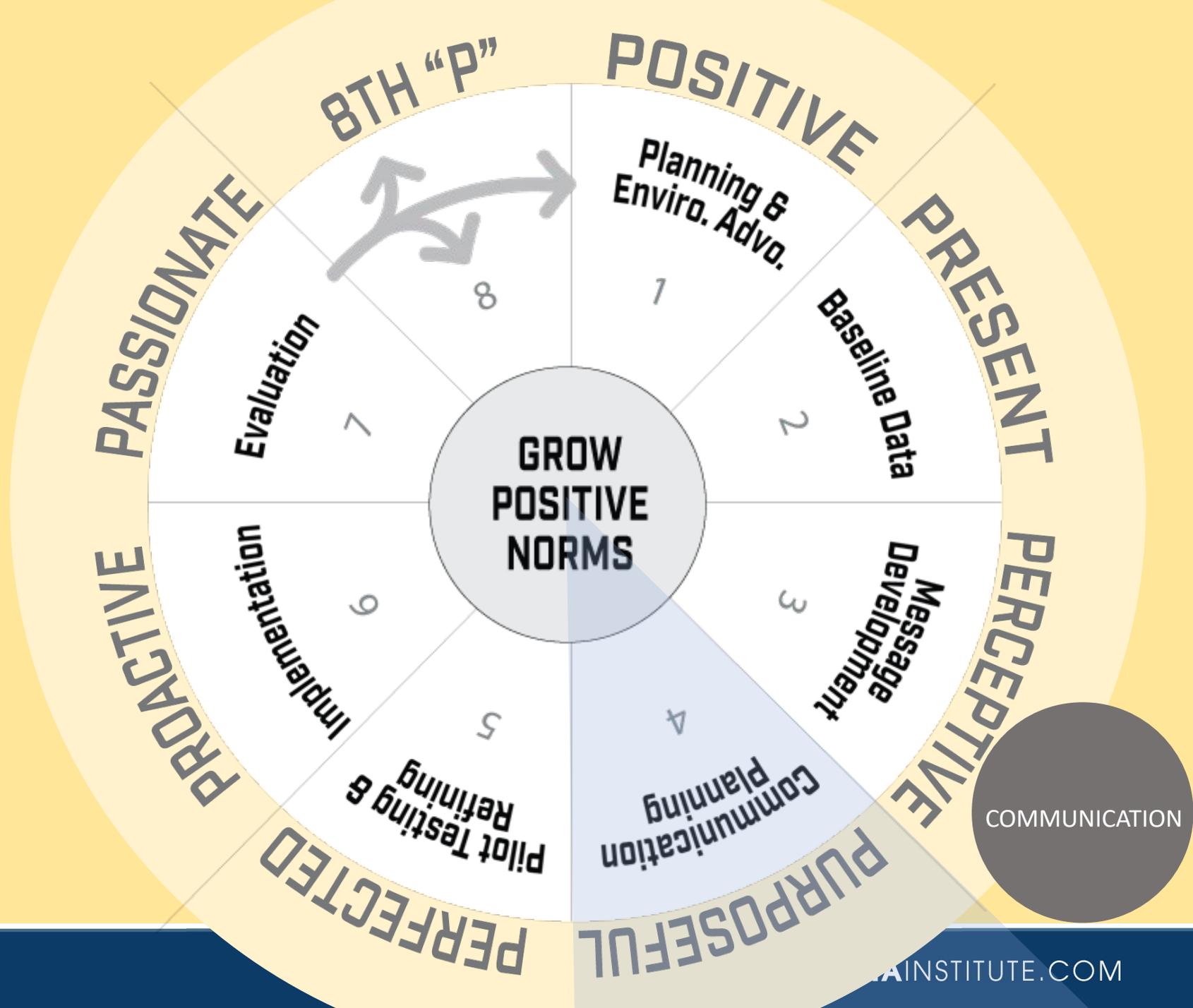


-  You guys look awesome 😊
-  Hey what club is this, can I join?
-  Yes choose peace!

**MOST students have NOT been cyberbullied and would help those who were**

# Seven-Step Montana Model for PCN Communications

Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
FRAMEWORK



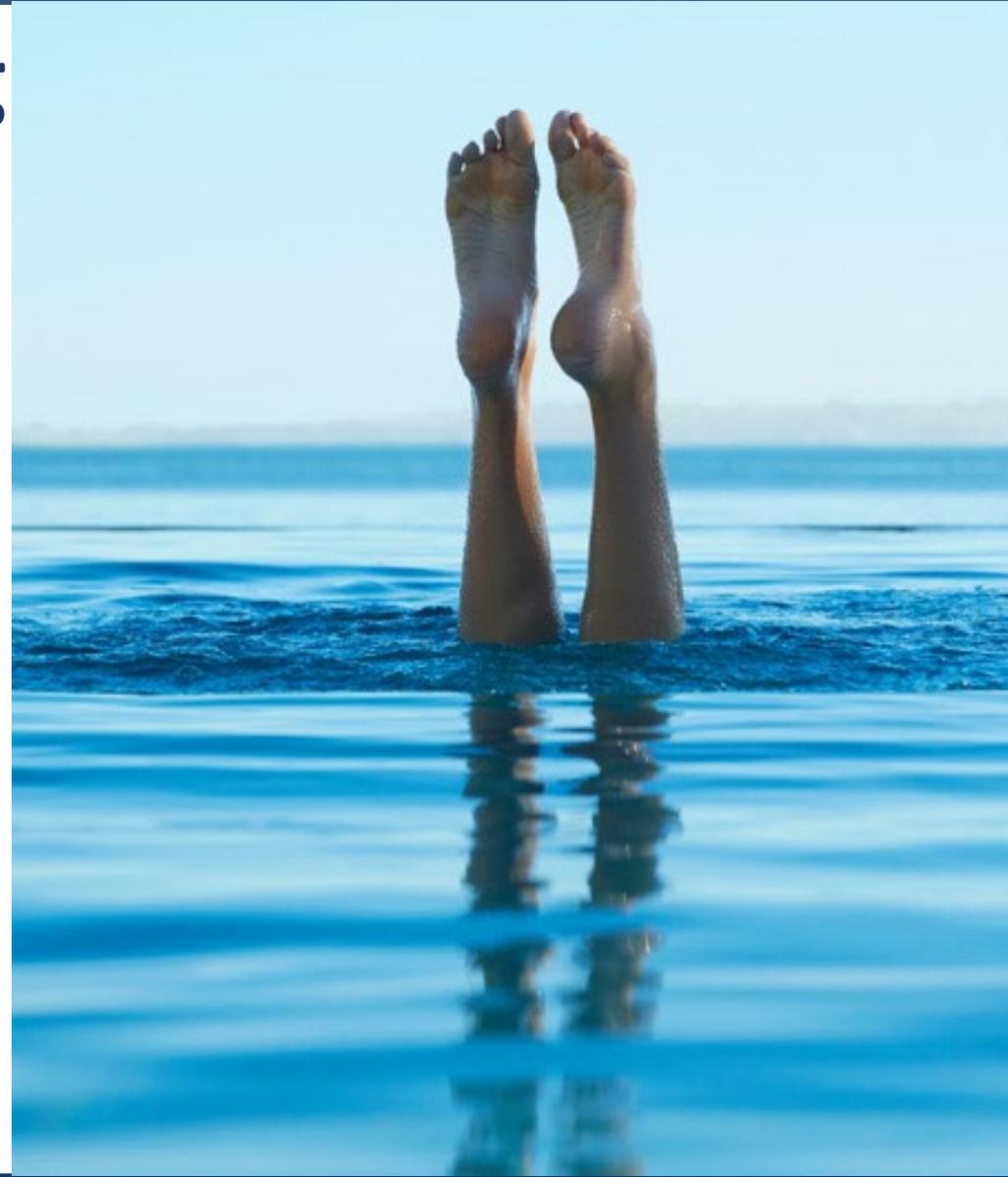
Core Principle 4:

Be  
Purposeful



# Step 4: Communication Planning

- Direct Mail
- School Banners
- Social Media Posts
- Student orientation meetings
- Back-to-School Open House
- Player/Parent Athletic Meetings
- Homecoming Week
- Parades/Pep Fests
- Info to parents from the district
- School Board Meeting
- School Staff Development Meetings
- Red Ribbon Week
- Fall Festivals
- Halloween
- Thanksgiving





How do we know the best way to reach our focus audience?

**We ask them!**

- Where do you get your info?
- How believable is this source?

# Communication Channel Surveys...

**6. How often do you use the following as sources of information?**



	<b>Rarely</b>	<b>Sometimes</b>	<b>Frequently</b>	<b>Very Frequently</b>
Parents	1	2	3	4
Teachers/School staff	1	2	3	4
School Announcements	1	2	3	4
Posters/Flyers	1	2	3	4
School Apps	1	2	3	4
Community Ed Flyer	1	2	3	4
Postcards (mailed to you at home)	1	2	3	4
Snap Chat	1	2	3	4
Instagram	1	2	3	4
Movie theater ads	1	2	3	4
Friends	1	2	3	4
You Tube	1	2	3	4
Local Radio	1	2	3	4
Billboards	1	2	3	4
Doctors and Nurses	1	2	3	4
OTHER _____	1	2	3	4



**7. How believable are the following sources of information?**

	<b>Unbelievable</b>	<b>Somewhat Believable</b>	<b>Believable</b>	<b>Very Believable</b>
Parents	1	2	3	4
Teachers/School staff	1	2	3	4
School Announcements	1	2	3	4
Posters/Flyers	1	2	3	4
School Apps	1	2	3	4
Community Ed Flyer	1	2	3	4
Postcards (mailed to you at home)	1	2	3	4
Snap Chat	1	2	3	4
Instagram	1	2	3	4
Movie theater ads	1	2	3	4
Friends	1	2	3	4
You Tube	1	2	3	4
Local Radio	1	2	3	4
Billboards	1	2	3	4
Doctors and Nurses	1	2	3	4
OTHER _____	1	2	3	4

# Develop a Communication Plan...

## XYZ Coalition Communication Plan

2021-22	Events	Student Audience	Parent Audience	Community Audience	Presentations	Other
July	4 <sup>th</sup> of July Parade Float			2 quarter-page Newspaper ads		
August	Back to School Open House	T-shirts for School Staff		2 quarter-page Newspaper ads	School Staff	
September	Homecoming	New Poster in School	School Sports Program	New Billboard	School Board	
	Red Ribbon Week	Social Media campaign		Napkin Holders at Restaurants		
October	Halloween	New Poster in School	Direct Mail home to parents about conferences	Booth at Community Health Fair	Parent Teacher Association	
	Health Fair	Announcements every Friday morning  Halloween treats with messages				
November	Conferences	New Poster in School  Social Media campaign	<u>Banner, booth, and refreshments at conferences</u>			
December	Holiday Break	New Poster in School  Hot Chocolate/Candy Cane before break	Direct Mail Postcard Series begins  Facebook Messages	2 quarter-page Newspaper ads	Women of Today	

# PCN Prevention Portfolio

A portfolio of assets invested to improve  
the health and safety of the community

Every strategy is integrated  
into our Positive Community  
Norms Approach.



# Communication Plans include:

## Audience

(know your focus audience, adjust messages accordingly for each audience)

## Media

(posters, social media, billboards, promotional items, apparel, videos, banners, signs, radio, tv, etc.)

## Publicity

(brochures, school announcements, press releases, radio interviews, podcast interviews, TV interviews, etc.)

## Opportunity for Conversations

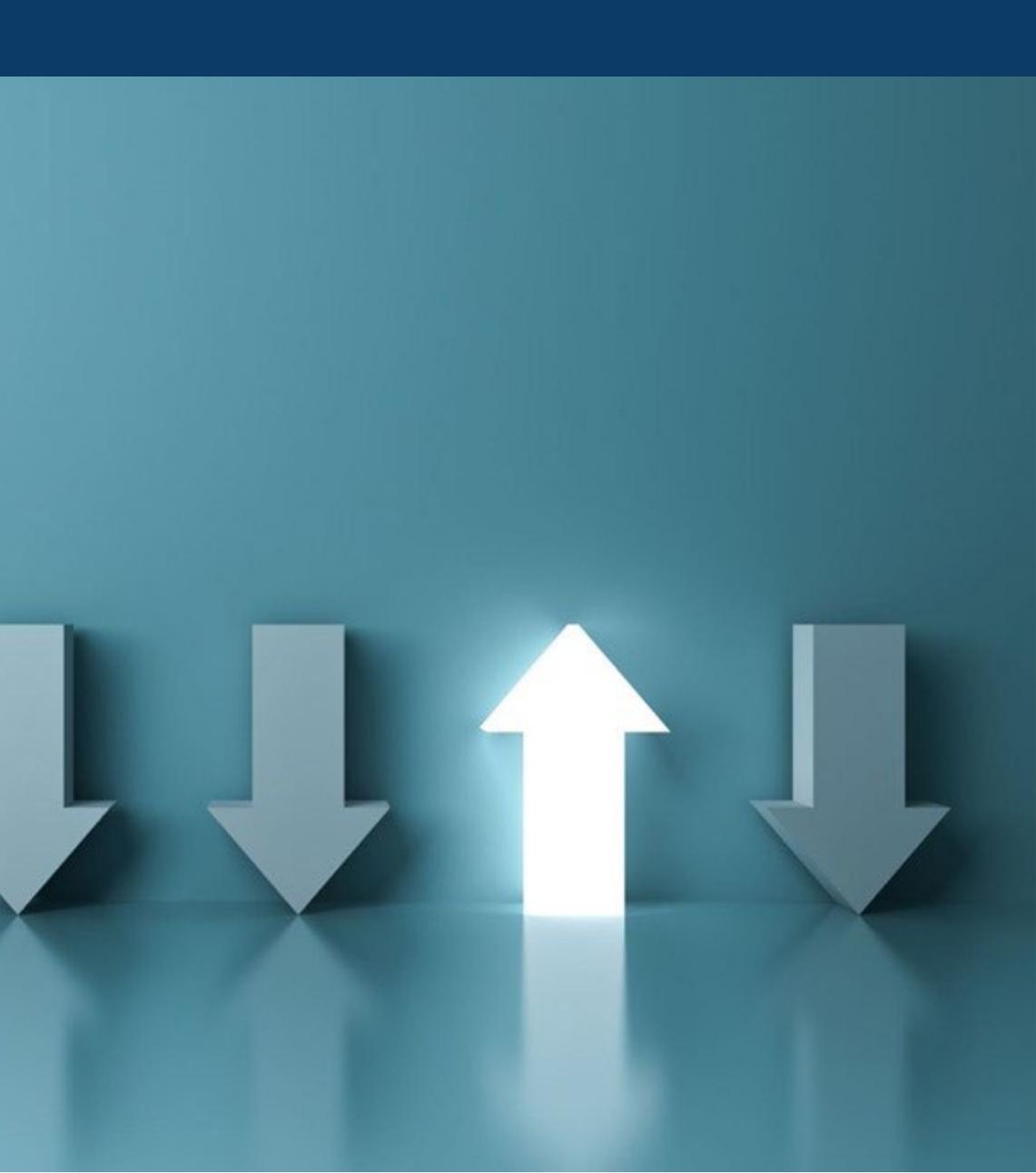
(school events, classroom or community presentations, etc.)

## Tools for others

(PowerPoint presentations, social media, talking points, brochures, etc.)

## Dosage

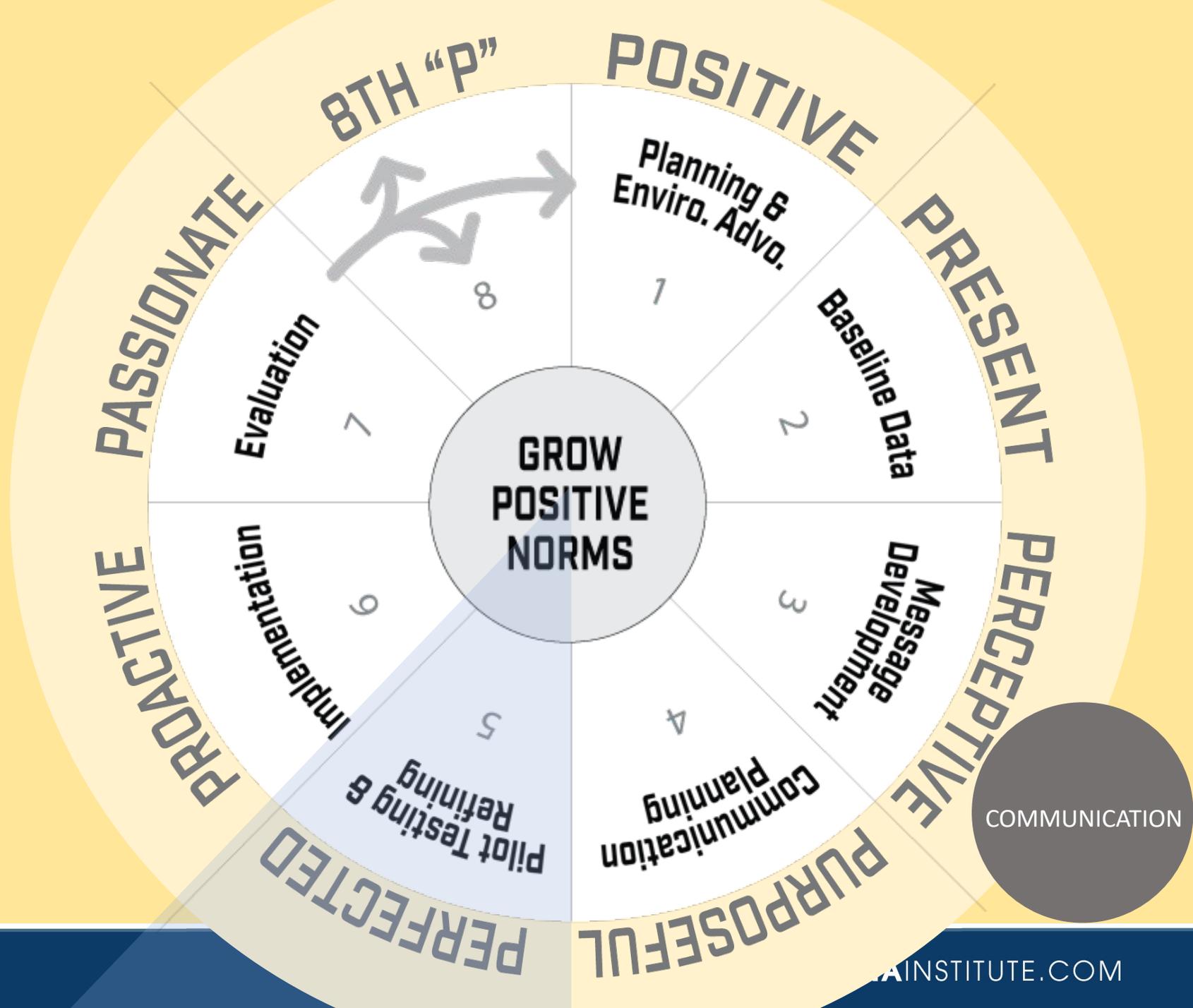
GOAL: at least 80% of your audience experiencing your message monthly or more often.



# Pilot Testing and Refining Positive Community Norms Messages

# Seven-Step Montana Model for PCN Communications

Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
FRAMEWORK



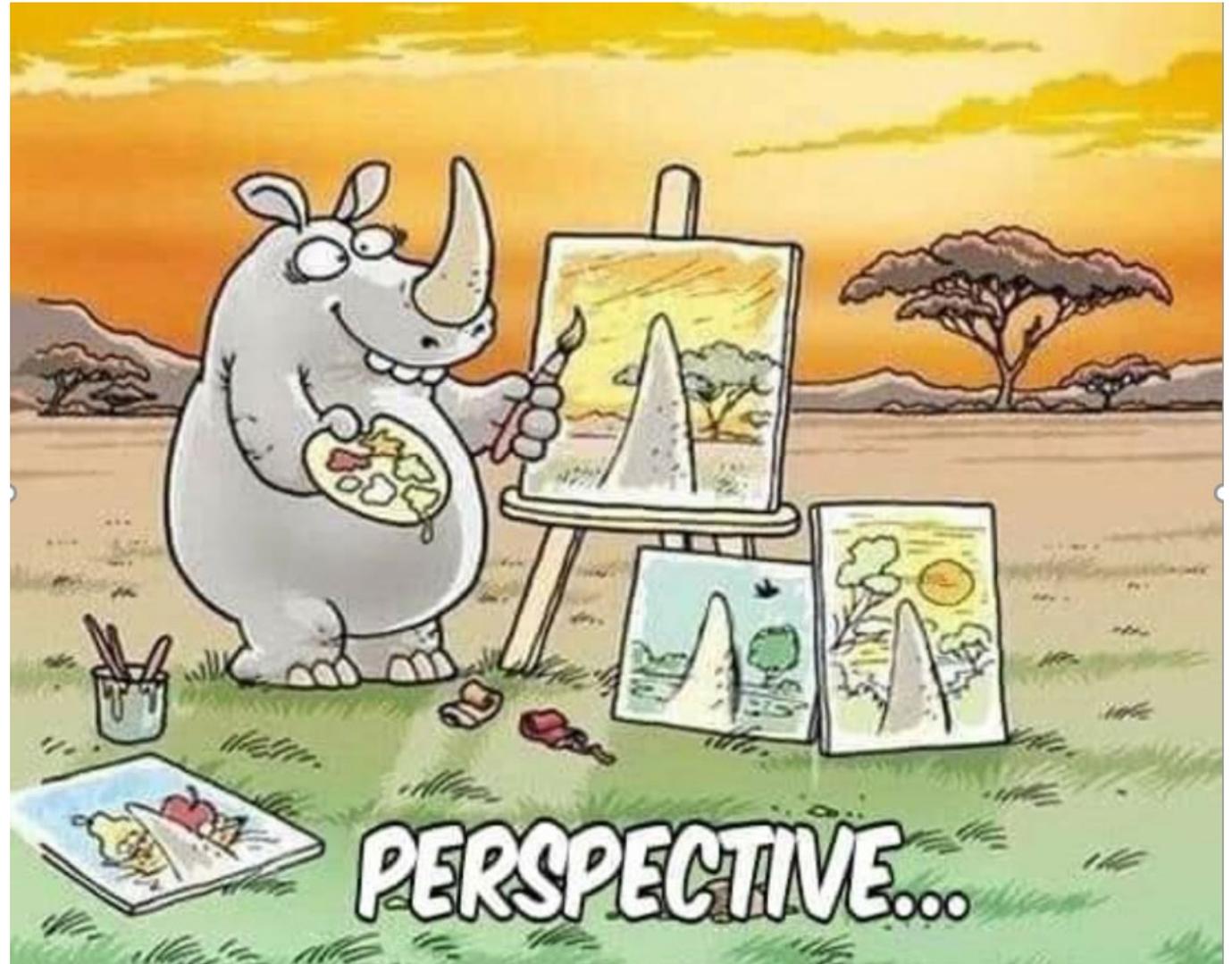
# Core Principle 5: Be Perfected



# Why Pilot Test???



# Why Pilot Test and Refine?



**FISH  
DON'T  
BLINK**

**&**

**MOST  
TEENS  
DON'T  
DRINK**

**RCPC**  
PREVENTION  
COALITION

[www.rcpcoalition.com](http://www.rcpcoalition.com)

**MOST** of us<sup>®</sup>

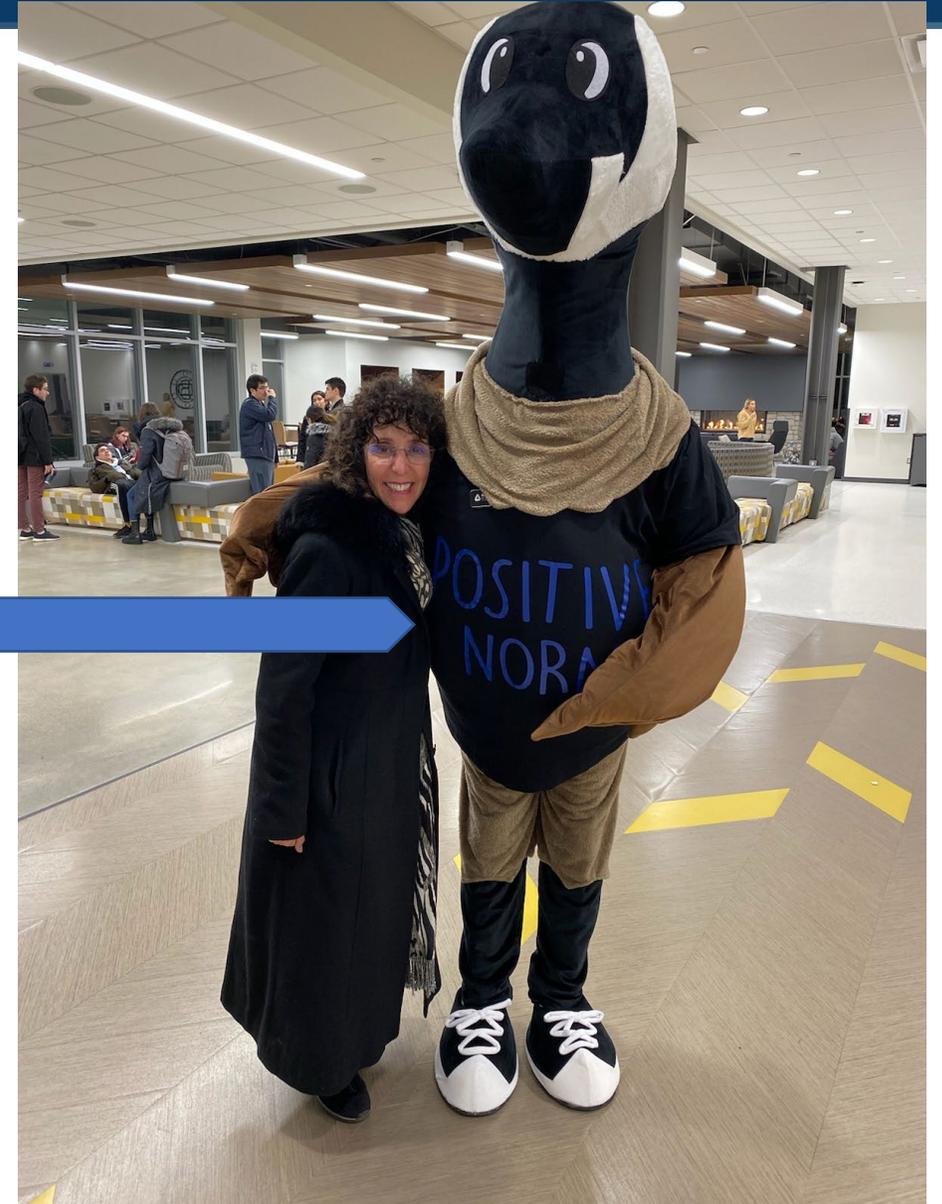
Pilot Test in  
similar media  
channel

ie: Billboards  
get 2.5 second  
viewing for  
main message



# Have you seen 'Positive Norm?'

'The Grizz' Oakland  
University in  
Rochester, Michigan



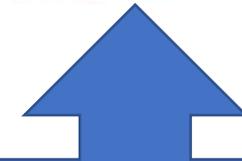


**thepositivenorm** • Following  
Oakland University



**thepositivenorm** Had an awesome time hanging out with students at #GrizzFest! I know this is going to be everyone's best semester yet. #oaklanduniversity #PositiveNorm

23w



'The Positive Norm' says awesome positive stuff.



15 likes

JANUARY 11

Add a comment...

Post



MOST STUDENTS FEEL\*  
COMFORTABLE TALKING  
ABOUT THEIR MENTAL  
HEALTH WITH A FRIEND.

\*87.2% OF OAKLAND UNIVERSITY STUDENTS  
SAMPLED IN 2020 OAKLAND UNIVERSITY  
SOCIAL NORMS SURVEY.



thepositivenorm • Following  
Oakland University



thepositivenorm Even though it isn't always visible, mental health is as important to well-being as physical health. Try to avoid neglecting it, especially in times as stressful as these. Never be afraid to reach out to a friend or professional if you need help.  
[#PositiveNorms](#) [#socialnorms](#)  
[#mentalhealthmatters](#) [#gethelp](#)

16h



7 likes

16 HOURS AGO

Add a comment...

Post

MOST STUDENTS\*  
WANT THEIR FRIENDS  
TO LET THEM KNOW  
IF THEY'RE ANXIOUS  
OR DEPRESSED.



\*93.6% OF OAKLAND UNIVERSITY STUDENTS  
SAMPLED IN 2020 OAKLAND UNIVERSITY  
SOCIAL NORMS SURVEY.



**thepositivenorm** • Following  
Oakland University



**thepositivenorm** Don't suffer in silence —these feelings are perfectly normal. Talk with a close friend if you're having a hard time. Chances are, they'd want you to reach out. [#PositiveNorms](#) [#oaklanduniversity](#) [#COVID1resources](#) [#mentalhealthmatters](#) [#coronavirushelp](#) [#talktoafriend](#)

1w



**7 likes**

7 DAYS AGO

Add a comment...

Post

# Using fear appeals can make the problem worse



## Unwanted Behavior Increased

United Press International (2007). Ads focused on 'drinking stories' may backfire. *United Press International*, December 11, 2007



Could there be bias, racism or other hurtful projections?

This ad actually went live WITHOUT pilot testing ... OUCH!

2019 MIZOU NCAA INCLUSION FILM FESTIVAL

I AM AN AFRICAN AMERICAN WOMAN  
#AFRIHILLMATEK

I AM A FUTURE DOCTOR  
CHELSEY CHRISTENSEN

I AM A FUTURE CORPORATE FINANCER  
ELIYAVAT

I AM A BROTHER  
CATHIN GRAVE

FOX2NOW.COM

University of Missouri apologizes after tweet on diversity

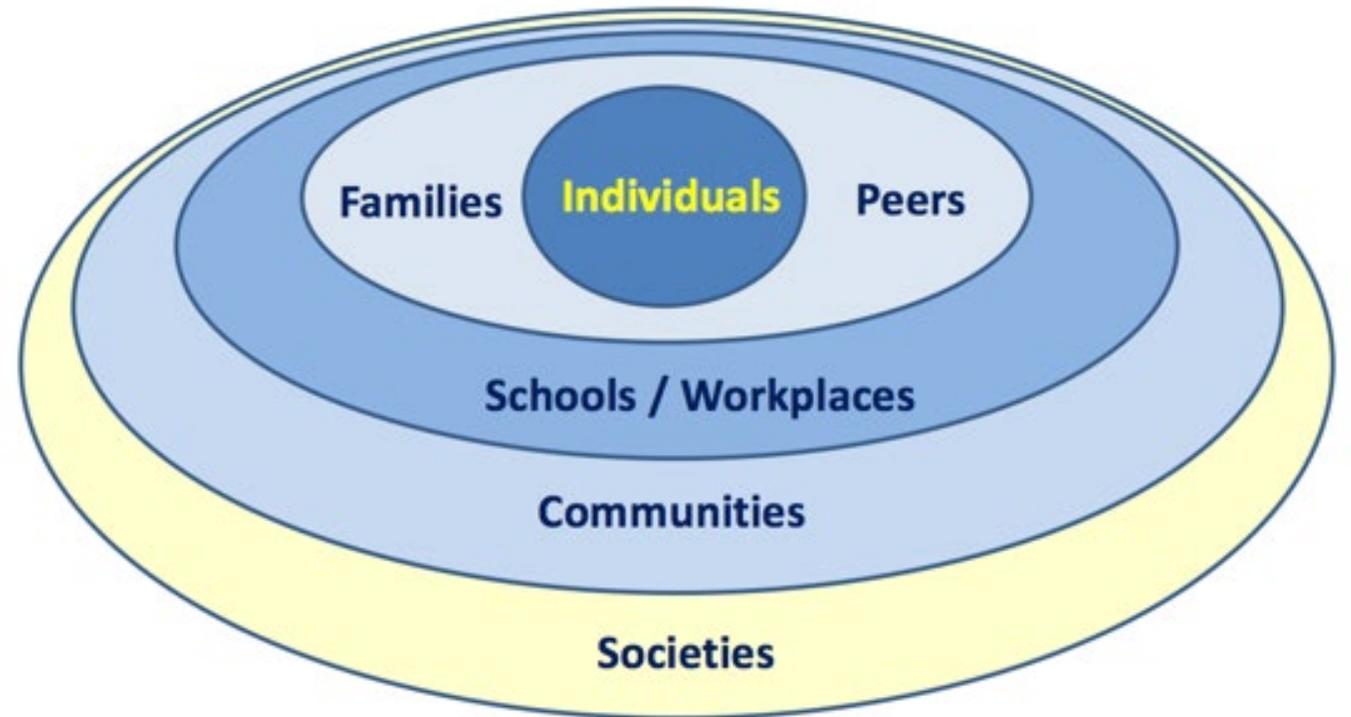
# Why pilot test?

- Listening & Learning
- Is our message being received the way we intended it?
- Is the Main Norms message being heard?
- How can we make it better



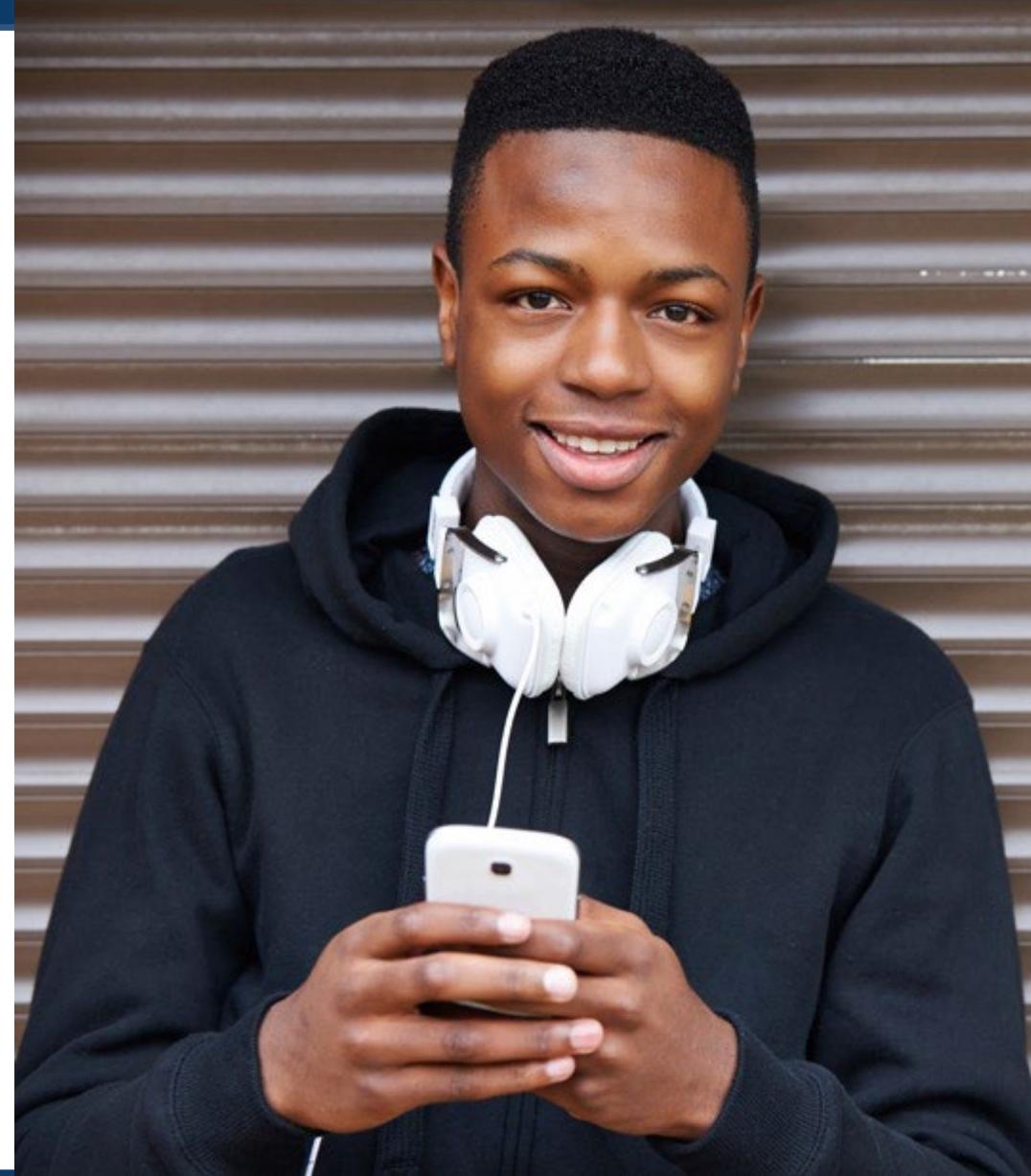
# Who do we pilot test?

- Stakeholders
- Focus Audience
- Secondary Audience



# How to Pilot Test?

- Intercept Interview
- Post survey on Social Media, Text or Email
- Group polling (Zoom poll)
- Focus Group  
(In-person/Zoom/Google Meet)





## What to ask?

- Use a rating scale to find out how much they like the materials
- How attractive, eye catching, positive, and understandable is this material?

Also ask open ended questions like...

What's the first thing you noticed?

What message is the poster sending?

Could this offend or make anyone feel excluded?  
Why?

What do you like?

What do you dislike?

What would you change?

# Three phases of Pilot Testing :

- Image
- Message
- Final Design



# Image Testing

## Pilot Test: IMAGE

Gender: Male Female Youth Group Member? Yes No

Grade: 6 7 8 9 10 11 12 ADULT

We are looking for images to use on posters, etc. Please rate each image according to how much you like it:



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5



Hate It      Awesome  
1 2 3 4 5

# Message Testing

## Pilot Test: MESSAGE

(NOTE: Text in RED below indicates areas to insert information specific to your message and data)

Gender:      Male              Female

**MOST (%) EASTON students  
DON'T drink alcohol in a typical  
month.**

not believable	1	2	3	4	5	believable
not understandable	1	2	3	4	5	understandable
offensive	1	2	3	4	5	not offensive

Which beginning to the message above do you prefer?

- A. 72% of              B. 7 out of 10              C. MOST

What main message do you get from this?

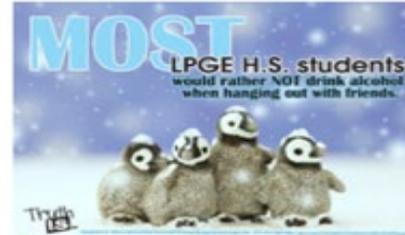
Any additional comments or suggestions?

# Final Testing

## Pilot Test: MEDIA

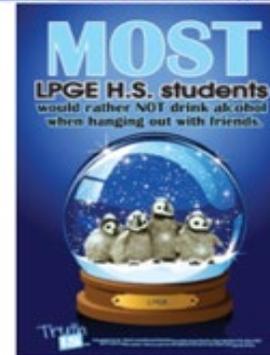
Gender: Male Female Youth Group Member? Yes No  
 Grade: 6 7 8 9 10 11 12 ADULT

POSTER A Please rate the design in the table to your right



unattractive	1	2	3	4	5	attractive
Not eye catching	1	2	3	4	5	eye catching
not understandable	1	2	3	4	5	understandable
negative	1	2	3	4	5	positive

POSTER B Please rate the design in the table to your right



unattractive	1	2	3	4	5	attractive
Not eye catching	1	2	3	4	5	eye catching
not understandable	1	2	3	4	5	understandable
negative	1	2	3	4	5	positive

Which POSTER do you like the most?  
 Why?

A B BOTH NEITHER

Do you think either of these posters would offend anyone or make them feel excluded?

YES NO If so, why? \_\_\_\_\_

What message do you get from these (posters/billboards/etc.)? \_\_\_\_\_

Do you have any suggestions for changes?

# How long do we pilot test our campaign?

- Until you stop hearing something new.
- Until you feel like you have a good sampling of your audiences with clear direction. (focus, secondary, and stakeholders)
- Until you have heard enough to refine the design or message OR move to print, etc.





# How to analyze the response

- Rating: strive for an average score of 3.5 or higher
- Is the audience understanding the main norms message?



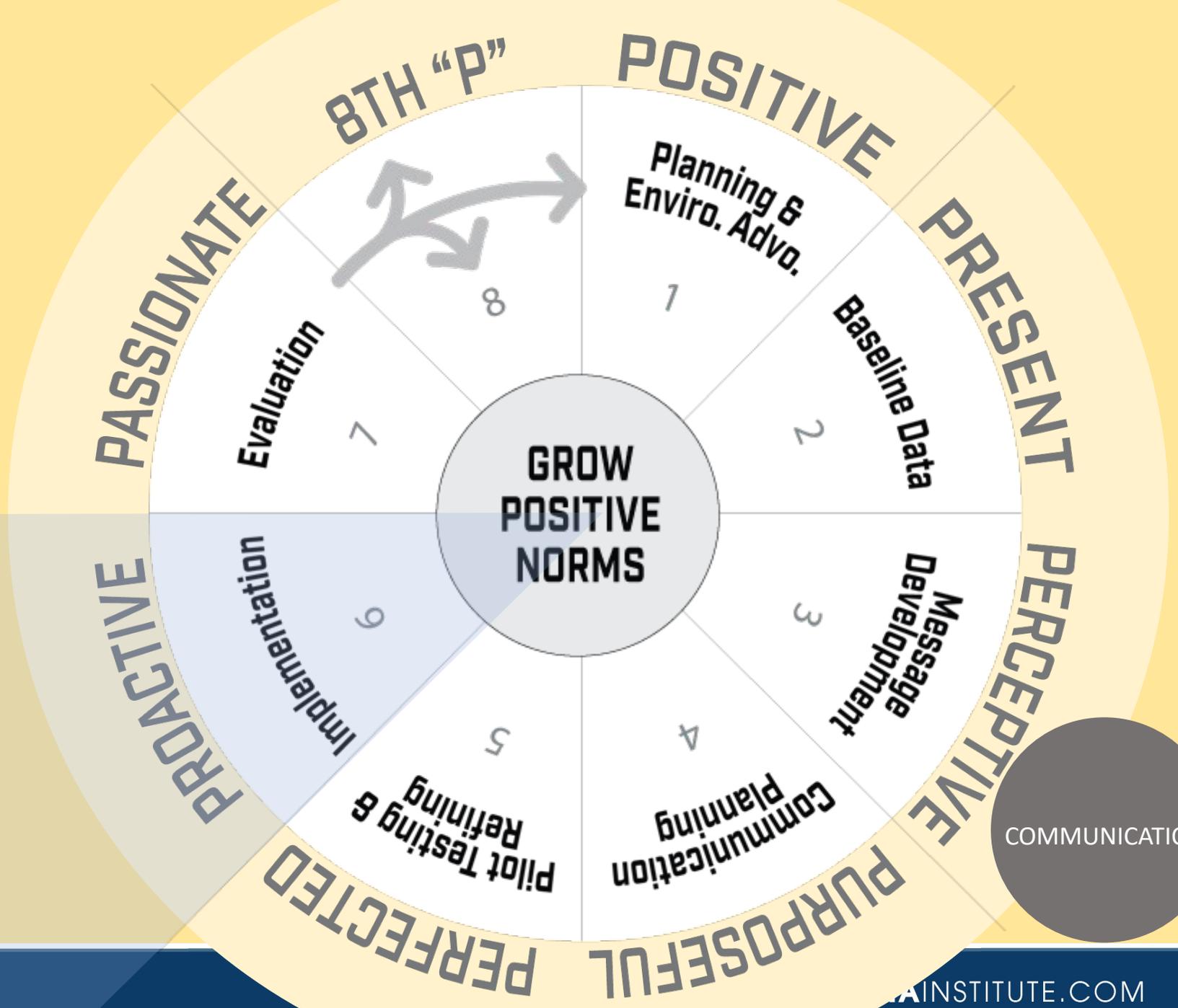
## When to adjust the materials

- Rating: lower than 3
- Norms message not coming through
- Hearing important themes of changes
- Deal breakers



# STEP 6: IMPLEMENTATION

# Seven-Step Montana Model for PCN Communications



Science of the Positive Framework &  
THE POSITIVE  
COMMUNITY NORMS  
FRAMEWORK

Core Principle 6:

Be Proactive

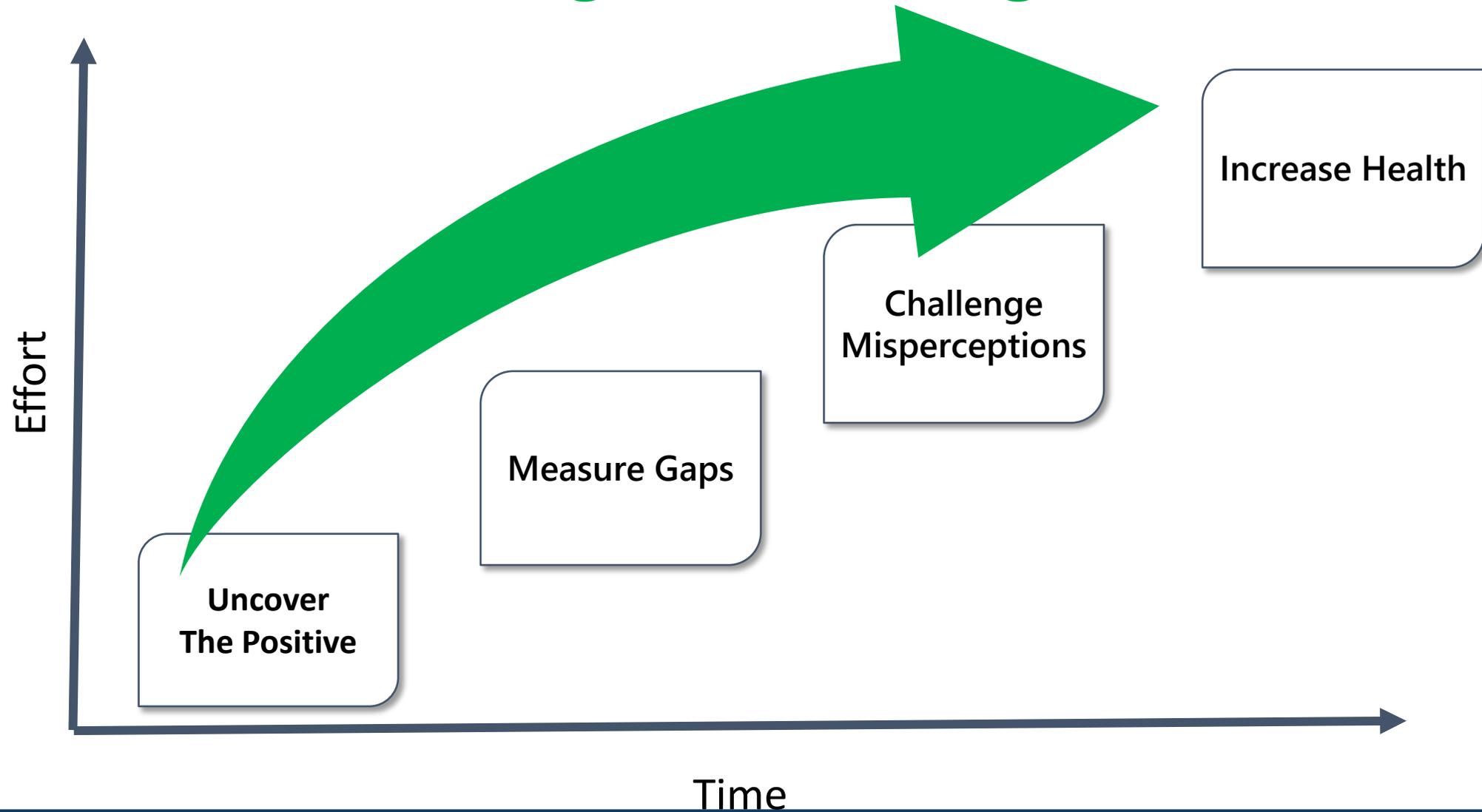


# Adequate Dosage

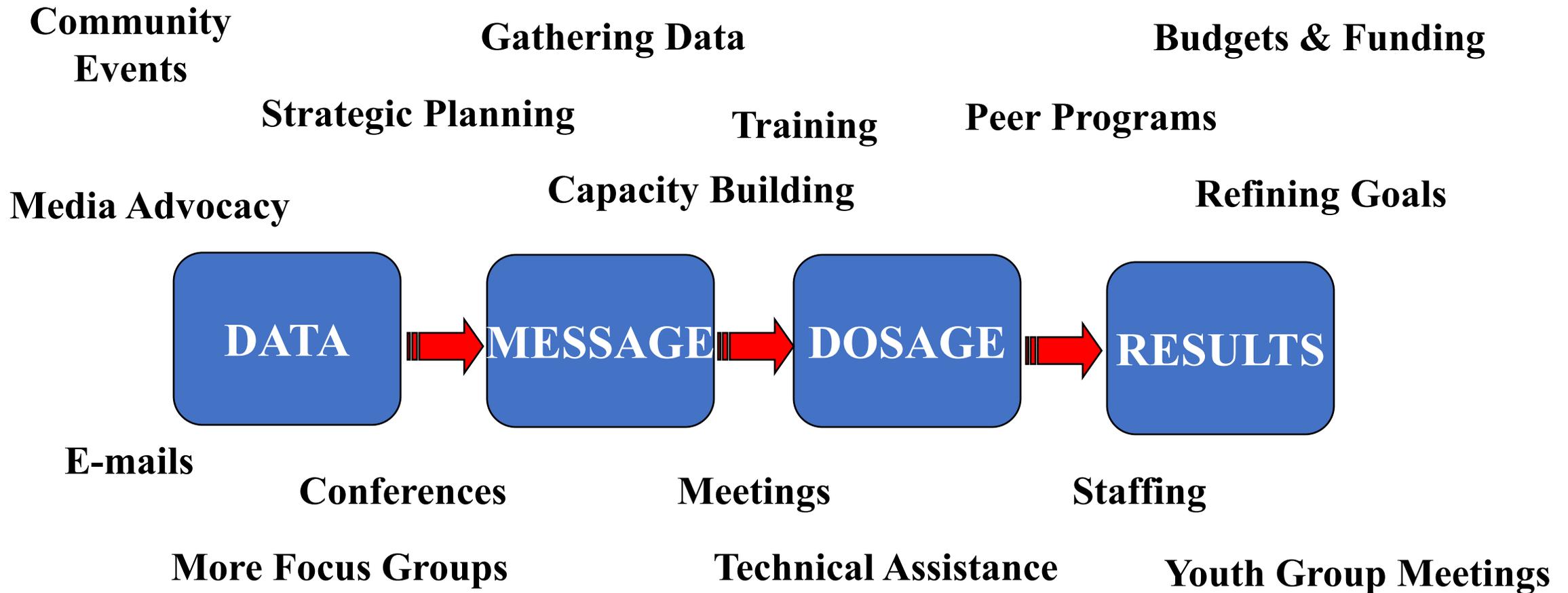
- Reach
- Frequency
- Duration



# Evaluation Using the PCN Logic Model



# Focus on Fidelity



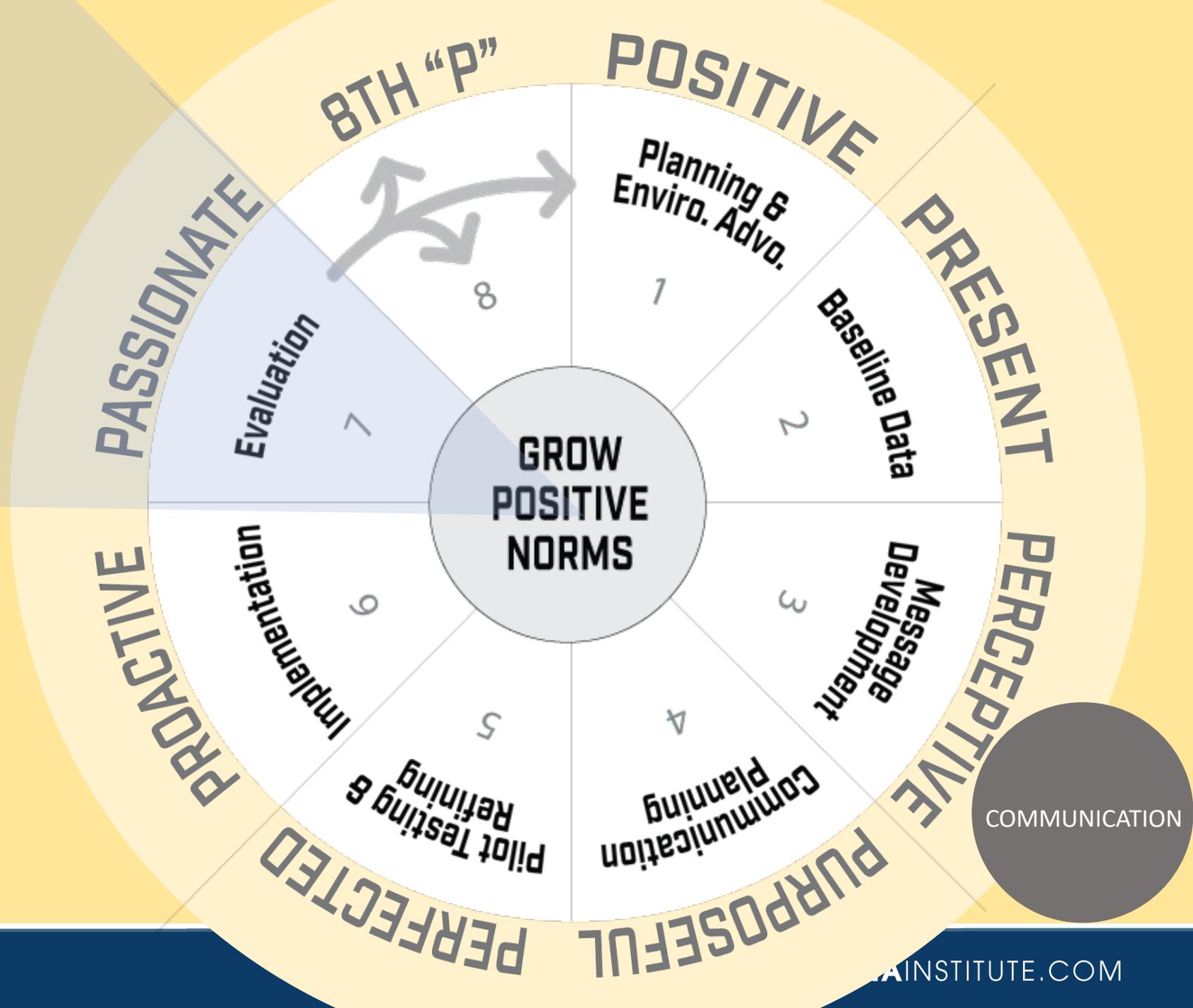
Linkenbach, 2000

# STEP 7: Evaluation



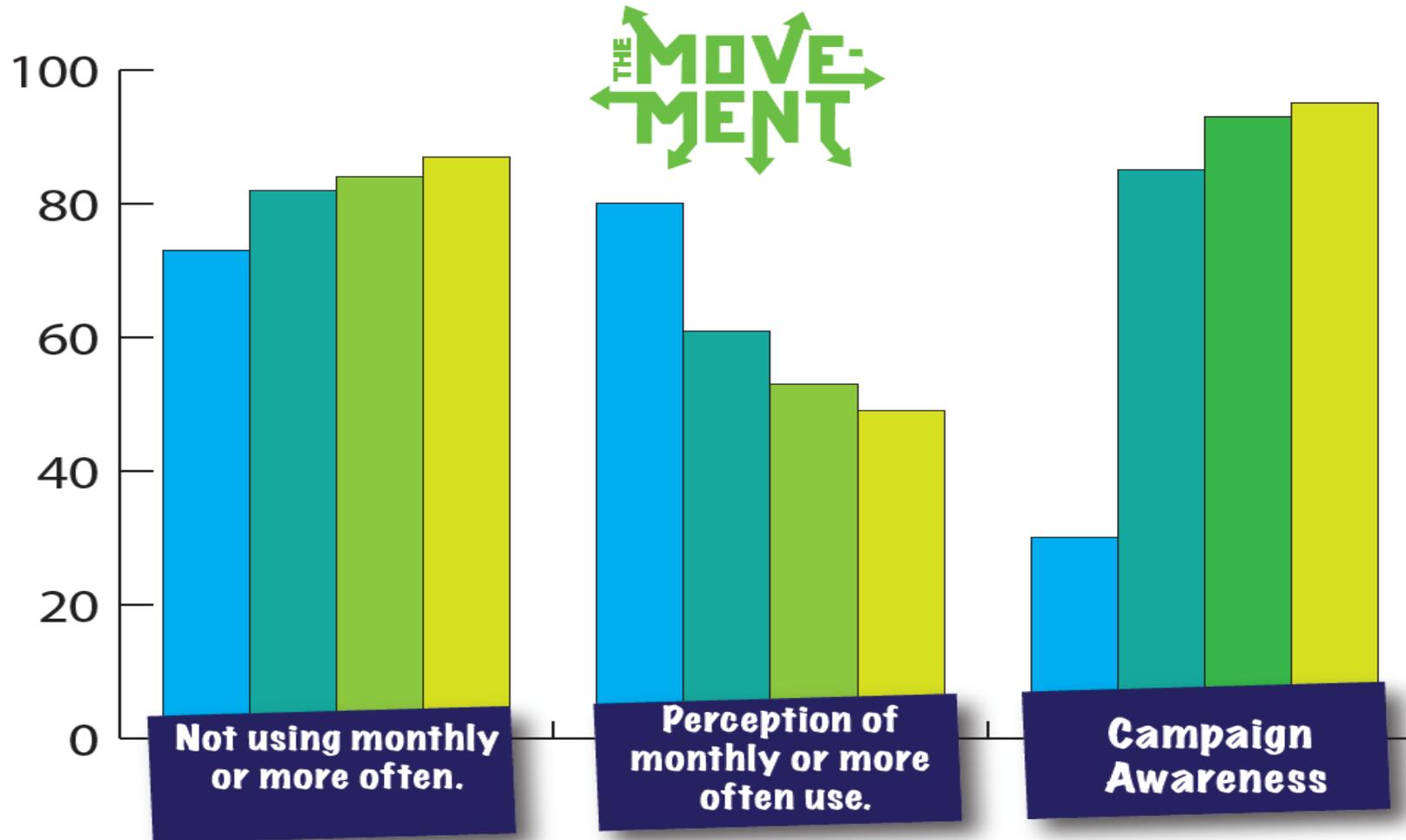
# Seven-Step Montana Model for PCN Communications

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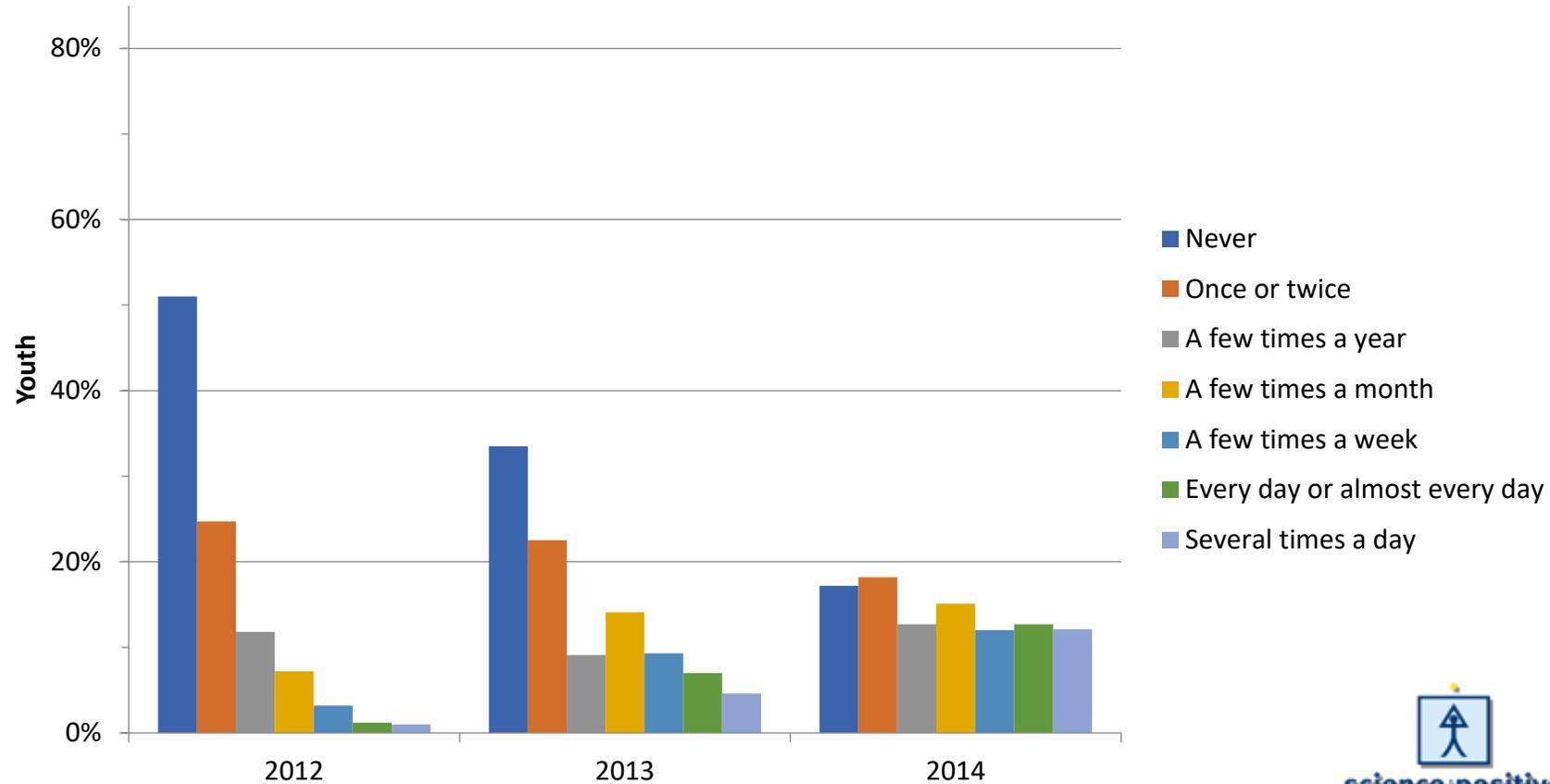
# Deer River 6-12 grade PCN Student Survey Results

2012 2013 2014 2015



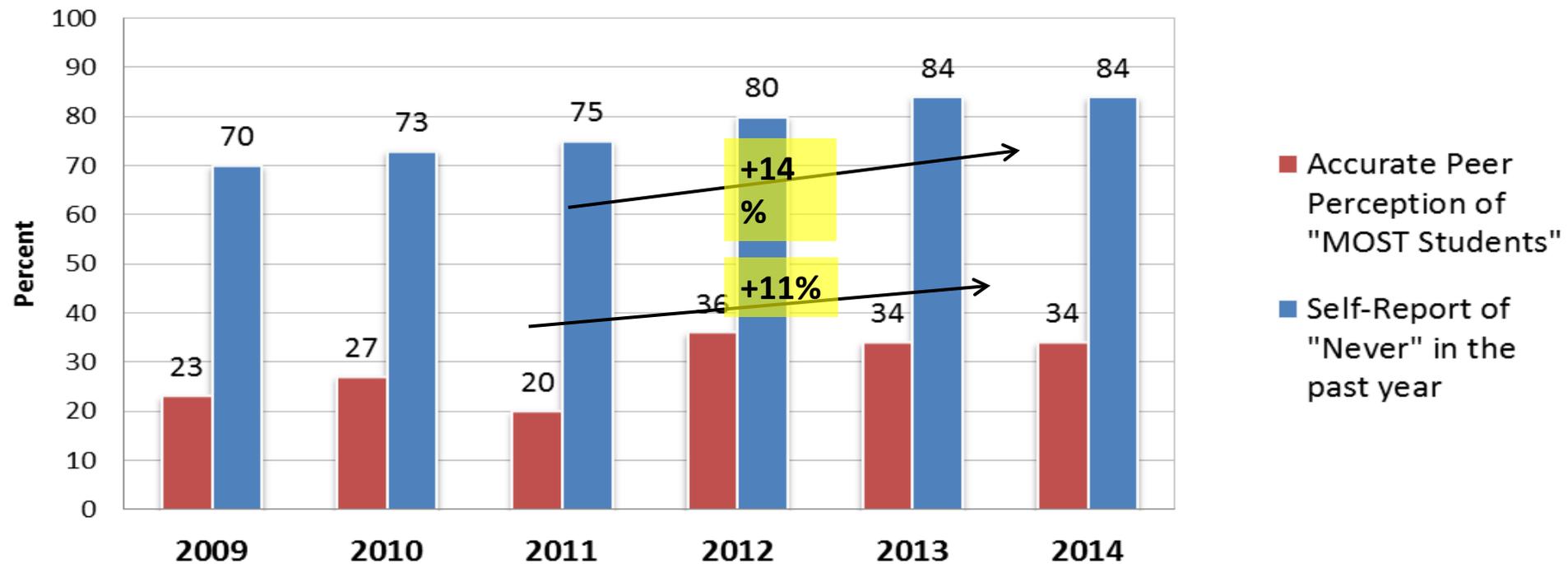
# Frequency of Campaign Messages

(Q33) In the past 12 months, on average, how often have you seen or heard a "The Movement" campaign message?



# Norms are verbs too... that are always emerging

## Did NOT Drink & Drive, Past 12 months - Shiprock



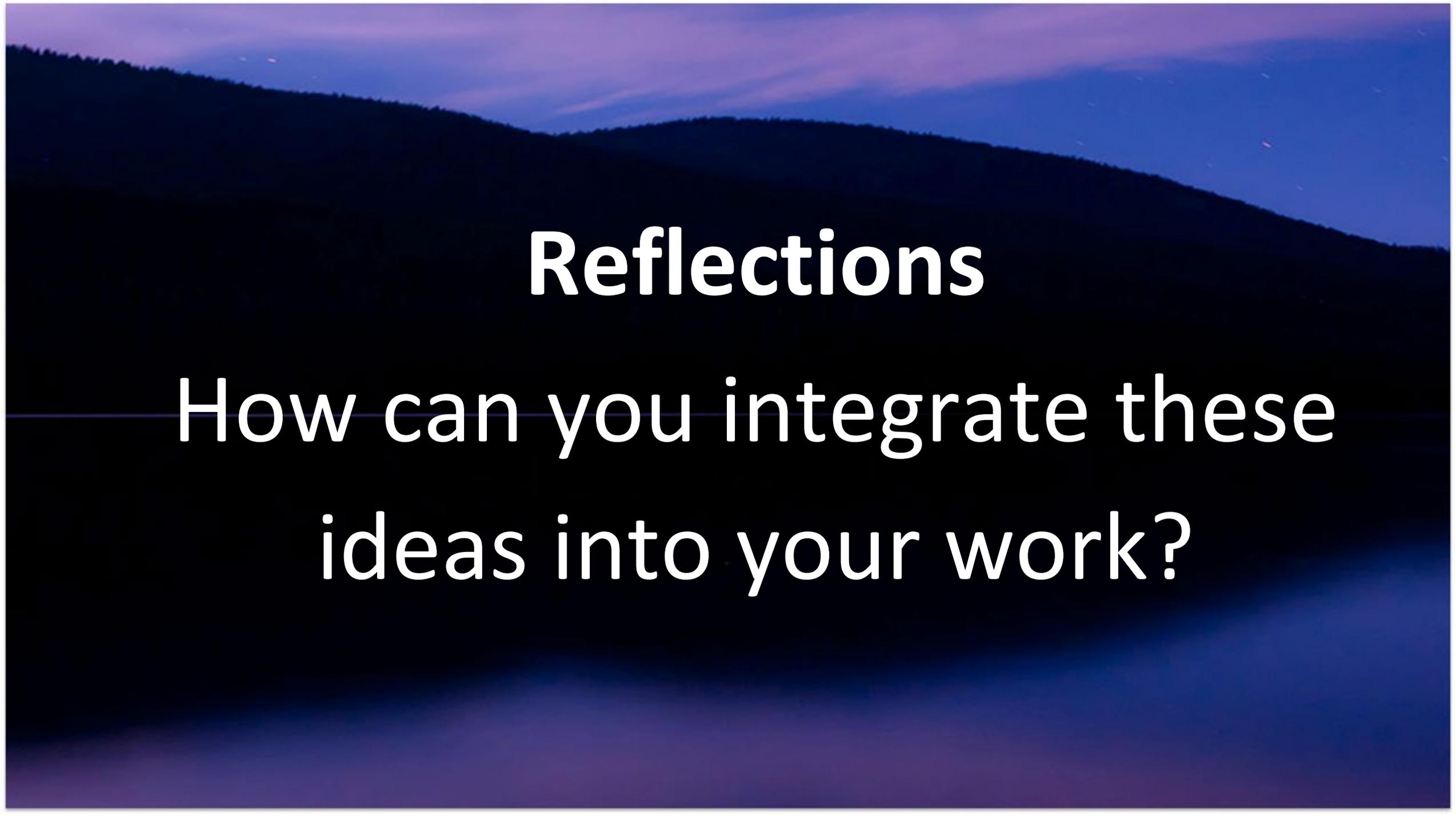
Data Source: Youth Survey Career Prep, Shiprock High & Northwest High Schools  
(2009, n=738; 2010, n=698; 2011, n=676; 2012, n=628, 2013, n=520)



# Evaluation is necessary

We need to reflect with curiosity and honesty, asking and answering questions like:

1. How are we doing?
2. Did we stick to the Model with fidelity?
3. Were we busy or were we effective?
4. What has changed?
5. What outcomes did we see?
6. What impacts have occurred?
7. And what's next?



# Reflections

How can you integrate these  
ideas into your work?



**What can you apply  
both personally and  
professionally?**



science:positive



